

Waltham Forest Early Years Provider Portal

User guide for Childcare Directory and under 2, 2,3,4 year old FEEE funding submissions



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Introduction

The Early Years Provider Portal has been developed for easy and secure way to submit information to Waltham Forest Early Years and Childcare Team.

This user document contains information and step by step guidance on how to access the Early Years Provider Portal, submit information of your childcare service to the public facing childcare directory and how to submit your headcount returns to claim your Free Early Education Entitlement (FEEE) payments for under 2, 2, 3 and 4 year olds.

Logging in

The Early Years Provider Portal can be found at the following link:

https://live.cloud.servelec-synergy.com/WalthamForest/SynergyWeb/

We recommend that you save the link on your internet browser.

First time users

Please contact childcare@walthamforest.gov.uk to have your provider portal account created.

An email address can only be used **once** in the system. If an email address has been assigned to a user, it cannot be allocated to another user.

PLEASE NOTE - The "Create Account" functionality/Button is for Parents creating an account on the parent portal and not to be used by providers creating accounts for their provider portal.

Forgotten your Password?

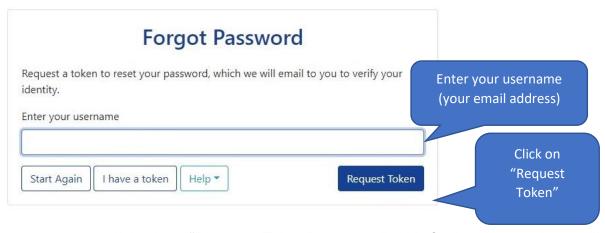
If you do not remember your password please click on the "Forgotten your Password" link on the login screen



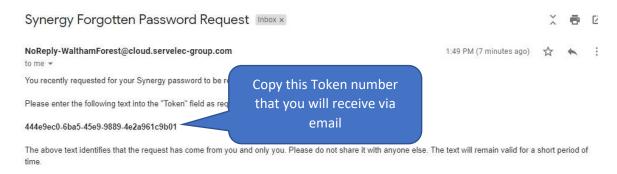
.



Once you click on the "Forgot Password" button, you will see the screen below. Follow the instructions to change your password – enter your username and click on the "Request Token" button.



Once you have clicked on "Request Token", an email with further instructions will be sent to the user. Please wait few minutes to receive it. Please also check your spam folder for the email if necessary. The email will contain a token number.

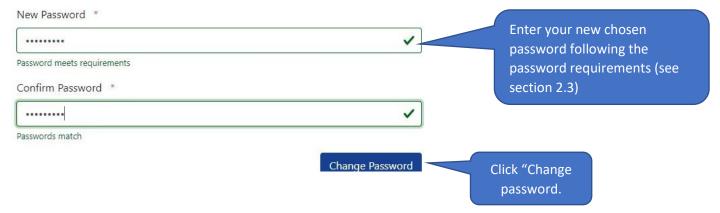


Please copy and paste the token number in the "Token" field and then click on "Reset Password".





Reset password



Password Requirements

Please note the following password requirements when creating a new password:

- Alpha character
- Uppercase character
- Numeric character
- 8 characters
- Must not re-use last 3 passwords

Sign in

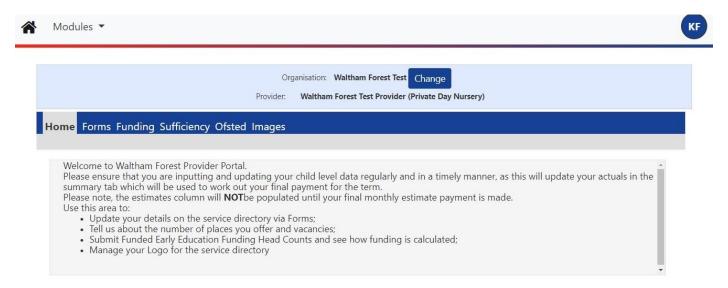
Following going through the "Forgot Password" process, you will now need to sign in using your new password.

If you did not receive an email when clicking on the "Forgot Password" button, please contact us at childcare@walthamforest.gov.uk stating your Ofsted registration number, your first name and surname and your email address.



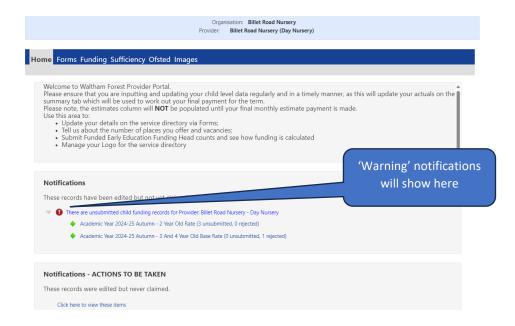
Sections of the Provider Portal

In order to navigate around the Provider Portal, you will need to click on the headings which are located on the tool bars.



Home tab

On the "Home" tab you will see important announcements and messages from the Early Years & Childcare Team such as a notifications to complete a Census Form or Notifications regarding your headcount claims, such as there are unsubmitted claims, like the notification below. You will need to resolve all warning notifications, for example, submit your claim before the current headcount period closes, otherwise you may not be paid for your headcount claim.





Forms tab

The forms tab is where you are asked to fill in important information such as Census Data or update your setting's details for the parent facing Childcare Directory. We may periodically request data from providers throughout the year using the forms section.

Funding tab

The funding tab is where you will complete all your headcount forms. Under the Funding heading there is a second tool bar with subheadings as below:

- Summary overview of your funding details for the term
- Actuals complete your Headcount returns
- > Adjustments this tab will not be active as we use actual submissions for your monthly payments
- ➤ Eligibility Checker validate working family eligibility codes. This is a "One off" validator and does not store the results in the system.

Sufficiency tab

To support the LA in their statutory duty to ensure sufficient early years and childcare places, sufficiency information is collected asking you to indicate the number of places you offer across each age range and the number of vacancies you hold for each age range. This data will not be made directly available to families but may be used to give an indication of the level of availability in the local area.

Ofsted tab

Information that Ofsted holds about your childcare setting – such as your Registration Details, Status History, Inspection details, Welfare Notices, Opening Times, Age Groups.

Images

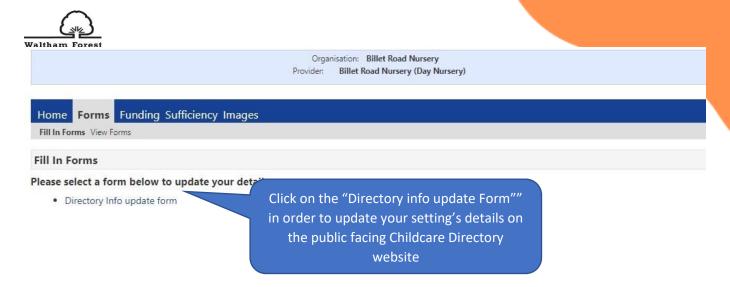
In this section, you can upload photos or logos that represent your childcare setting. This will be displayed on your public facing childcare record for advertising purposes.

Updating Your Childcare Setting Directory Record via Forms

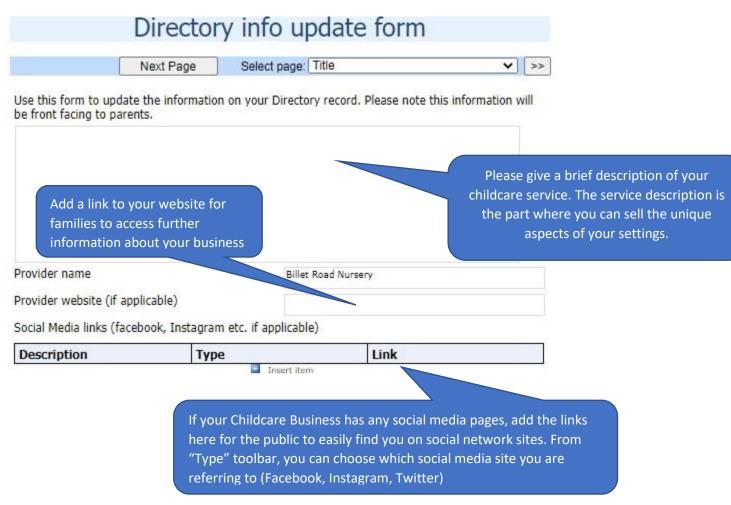
We advertise your childcare setting for free online on the LBWF Childcare Directory. Therefore, it is important that we have the most up to date information about your setting.

Update Your Service Details

To update your setting's details, please click on the "Directory Info Update Form" under the Forms tab.



Once you click on the "Directory Info Update Form", a separate window will appear where you can enter information about your childcare setting. Please use this opportunity to market your setting to prospective families.



It important to keep your childcare availability up to date. Families and professionals access this information to find out about your childcare vacancies. In addition, the Early Years Childcare Team use it to broker families to childcare settings



Fill in the number of places that are currently filled in the specific age group

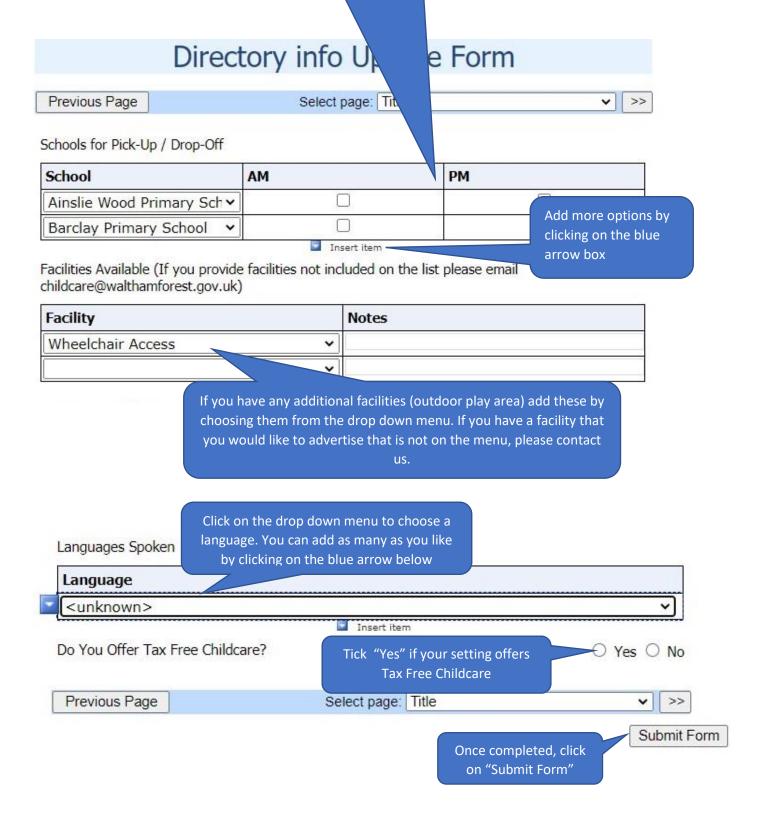
Childcare availability

Places Available" and then No. "Currently Caring For" PLANK	Age Group	No. Registered For	No. of Places Available	No. Currently Caring For	Vacancies	Wrap Around
Leave the "No. Registered For", "No. of Places Available" and then No. "Currently Caring For" BLANK Tick here if you offer wrap around care (breakfast and after the state of	2 Year Old: 🕶	35	15	25	10	
Leave the "No. Registered For", "No. of Places Available" and then No. "Currently Caring For" BLANK Tick here if you offe wrap around care (breakfast and after	3 And 4 Ye 🗸	40	5	35	5	
Leave the "No. Registered For", "No. of Places Available" and then No. "Currently Caring For" BLANK Tick here if you offe wrap around care (breakfast and after	5 Years Olc ✔					
		Pla	ces Available" an	d then No.		Tick here if you offorwrap around care (breakfast and after school clubs)

Add information about your childcare service cost. Please select the options and fill in the fields that are appropriate to your setting. Tick below as appropriate Cost per day 45 Cost per hour Cost per session Cost per week 225 Next Page Select page: Title Click on "Next Page" to see the additional questions and end of the form.



If you are a childminder or an out of school provider doing any school pick ups and drops offs, choose the name(s) of the school(s) from the drop down menu and click on AM for drop off and PM for a pick up as appropriate



Please note the number of vacancies appear as a total across all age groups on providers directory records, but the Childcare team use the individual age group numbers in their brokerage support to parents



Status of your submitted Forms

Once you have submitted your completed Directory Update Form, you will get a green tick confirming successful form submission.



You can view the status of any submitted Forms via the Provider Portal by clicking on "Forms" and then "View Forms"





How to complete your Headcount Forms

You must have a signed digital <u>Parental Declaration Form</u> in place for all children that you are making a claim for, along with proof of the child's date of birth, for example, copy of their birth certificate or passport, which must be kept on file.

If you do not have a signed Parental Declaration Form in place, you do not have consent from the parent to make a claim, therefore, you are unable to make a claim for that child.

All registered FEEE providers will receive an-email from <u>FEEEprovision@walthamforest.gov.uk</u> to advise when the Provider Portal is open for termly headcount.

Please note that you will not be able to make a headcount claim until the Provider portal is open for submissions.

Funding Tab overview

The **Funding** tab is where you will complete all your headcount claims.

Click on the 'Funding' tab on the main menu to enter the Funding section of the Provider Portal.

Under the 'Funding' heading there is a second tool bar with subheadings for 'Summary', 'Actuals', 'Adjustments' and 'Eligibility Checker'. We will provide more details of each heading in these Guidance Notes for:

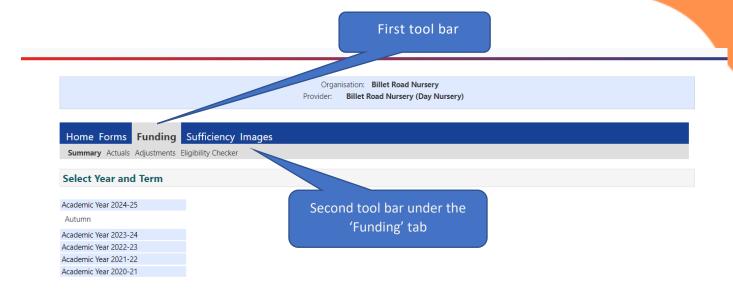
Summary – here you can view at a glance the term length (i.e. number of funded weeks), your rate per hour along with the Universal and Extended hours for the term, worked out as a monetary value, any child's weightings (EYPP, DISADV supplement for 2yo) and the total term funding amount.

Actuals – complete and submit the headcount claim

Adjustments – this tab will not be active as we use actual submissions for your monthly payments

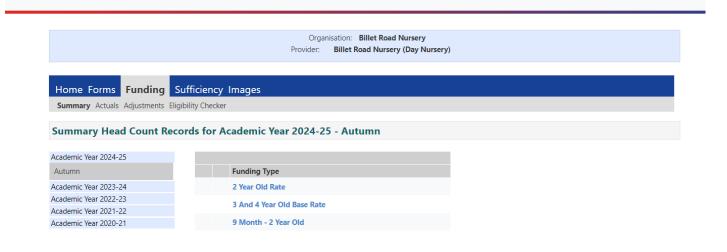
Eligibility Checker – validate working family eligibility codes





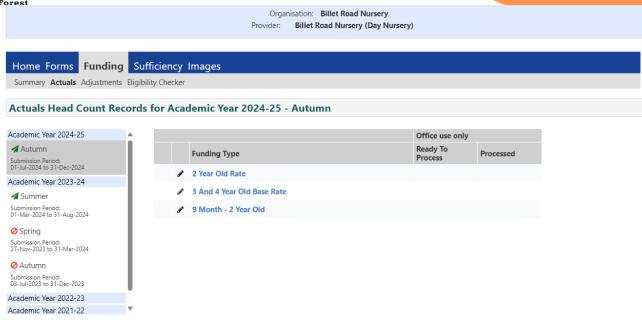
Once you have clicked on the 'Funding tab, choose one of the 5 sub headings from the second toolbar if you want to view the 'Summary', 'Actuals' or 'Eligibility Checker'.

Next, select the academic year you wish to view from the left hand column and then the term within that academic year. Once selected, you will see the 'funding types' available to you, as below which you will be able to click on to view.



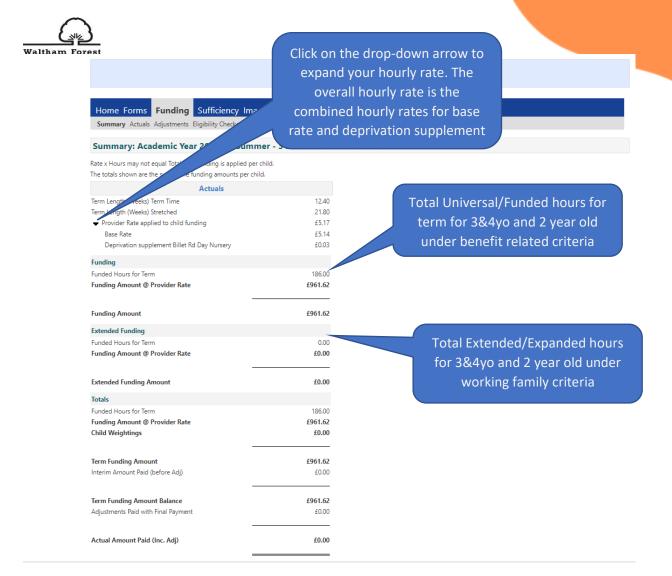
Note: For Actuals, the submission dates will be shown and if the headcount is "open" you will see a green icon (as below for Summer 2023-24 and Autumn 2024-25 terms) and the Funding Type will have a pencil icon next to it. If there is a red 'no entry' icon, this means the headcount is closed and can only be viewed.





Summary Tab

In the 'Summary' tab, you are able to view the term length, I.e. number of funded weeks and your provider rate along with the Universal and Extended hours for the term, worked out as a monetary value, any child weighting, for example, EYPP, DISADV supplement for 2yo and the total term funding amount.

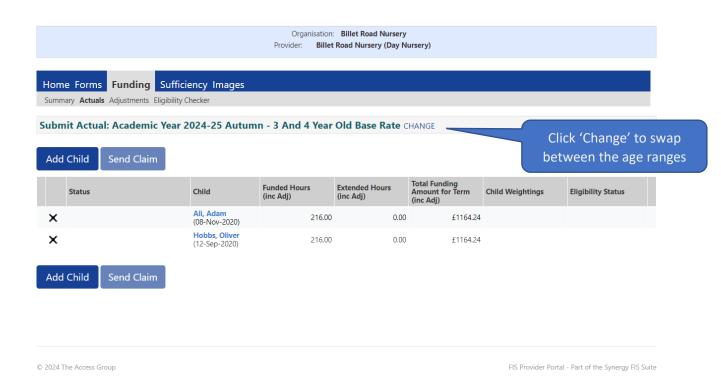


Actuals Tab

Click on the 'Actuals' tab and select the term and age range you wish to view the children listed at your setting or want to enter a new child in that terms claim.







The screen above shows the Autumn 2024/25 term for 3&4year old funding, but if you require 2 year old or 9 Month – 2 Year old funding click on the word 'CHANGE', which will take you back to the list of Provider Headcount Records, where you can select the relevant term and age range.

You will then be shown a pre-populated list of children that have been carried forward from the previous term headcount who are eligible for the current term.

From this screen you will be able to manage your headcount claim as you will need to:

- 'Edit' actual attendance hours and weeks for your existing child records (where they have not been at your setting for the full term).
- 'Add' new child records to your headcount submission.
- 'Delete' any child records that are no longer required. i.e. where the child has left your setting.

Waltham Forest Please note: any field that has an * against it means that it is a mandatory field and must be completed for you to submit your headcount.

Each time you 'Edit', 'Add' or 'Delete' the details of a child record it will be saved in the Provider Portal and you will be able to revisit and make further changes at any time **before the end of the current headcount submission period**.

Please note that even if you have already submitted your headcount you can still re-submit your claim as many times as required, for example, if you miss a child off your first submission, you can re-submit whilst the headcount submission period is open. The submission periods will be open for the duration of the term as follows:

Summer term: 1st April to 31st August

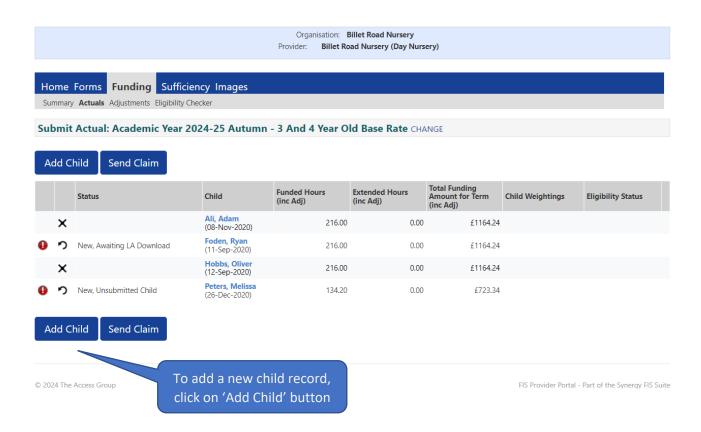
Autumn term: 1st September to 31st December

• Spring term: 1st January to 31st March

However, we will strongly encourage all settings to keep their current terms claim up to date as and when any child joins, leaves or changes the hours at your setting, to minimize any claw backs and balancing payments at the end of the term.

To 'Add' and 'Edit' a 3 - 4 year old child's record

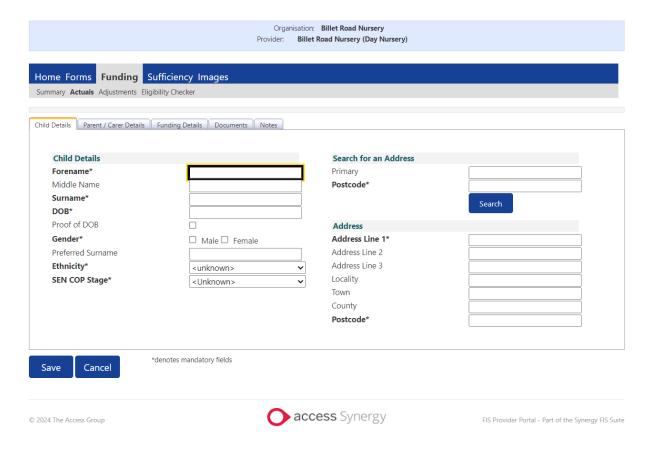
To add a new child record, click on 'Add Child' button when you are in the relevant term in the 'Actuals' tab





Child Details Tab

Once you click on the 'Add Child' icon, the following screen will appear, which opens the 'Child' Details' tab. Here you will need to complete all the fields for the child's legal name.



Complete the child's date of birth by using the calendar that will pop up when you click on the date of birth field. Tick 'Proof of DOB' as you are required to keep on file, a copy of the date of birth evidence that you have seen (e.g. birth certificate or passport).

Tick either the 'Male' or 'Female' for the child's gender.

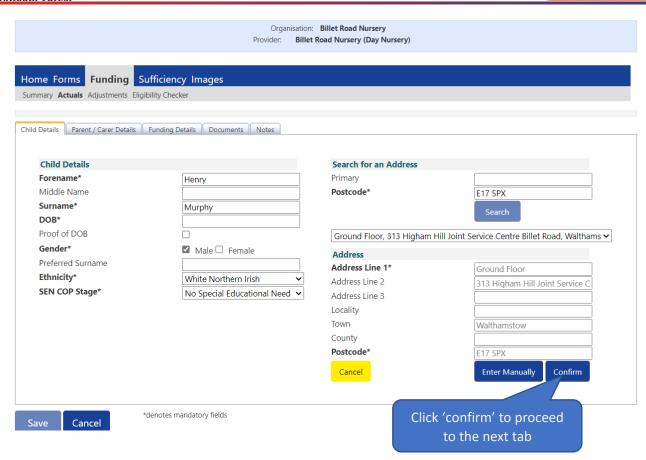
Complete the Preferred Surname box if the child has a preferred surname.

Choose the correct Ethnicity and SEN COP Stage codes from the drop-down selection when you click on the downward arrow.

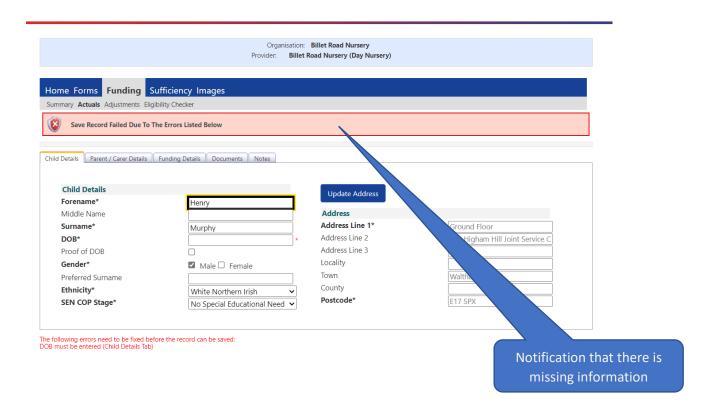
Complete the fields for the child's full postal address including the correct postcode.

You will need to confirm the address in order to proceed to the next tab





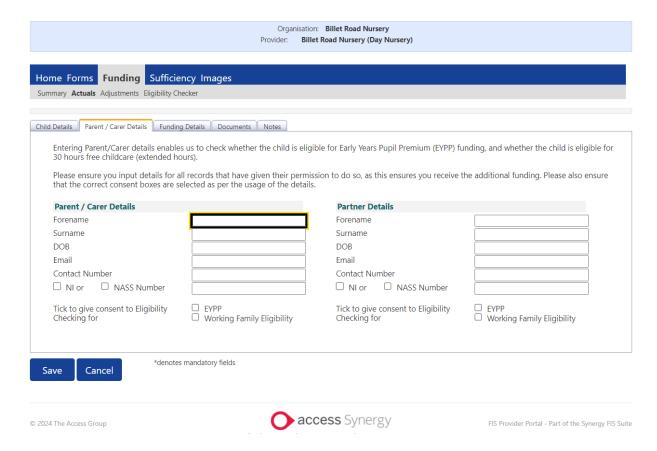
Please ensure that all mandatory fields, which are marked by a *, are completed before submission of a new child's record. If you do not complete all the * fields, you will not be able to move onto another tab. You will see a red * against the missing field(s) as shown below





Parent/Carer Details Tab

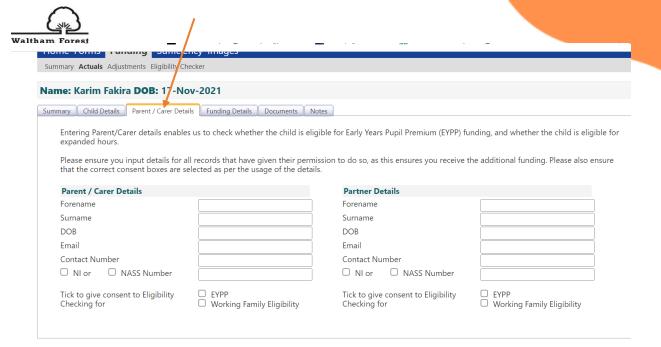
If you are making a claim for the working family entitlement (under 2, 2 and 3&4 year old) and/or EYPP, you first need to complete the Parent/Carer Details tab as follows:



Complete the fields for Forename, Surname and Date of Birth. Please ensure you input details for all parents/carers that have given their permission to do so, as this ensures you receive additional funding if the child is eligible for Early Years Pupil Premium (EYPP) funding.

Entering Parent/Carer details enables us to check whether the child is eligible for EYPP funding, and whether the child is eligible for working family entitlement for under 2, 2 year old and extended hours (30 hours funding) for 3&4 year old. Therefore, we strongly recommend that you tick both the EYPP box and Working Family Eligibility, where parents have consented and provided their details.

For working family code validations, the parent details used to apply for the eligibility code must be entered into the left hand "Parent / Carer Details" section.



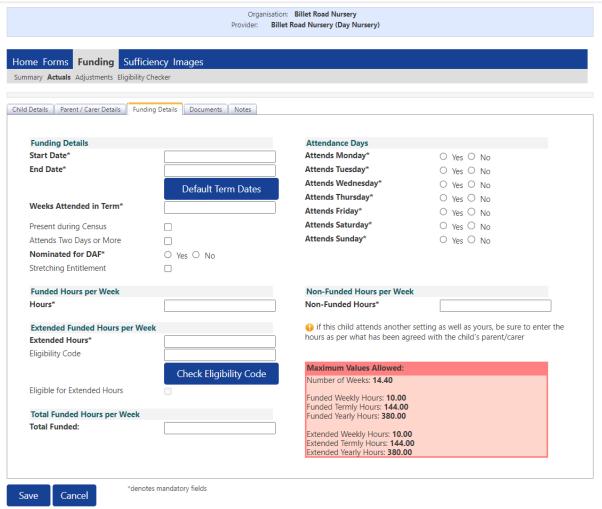
Ideally, we would recommend you obtain the names, DOB and National Insurance (NI) or National Asylum Support Service (NASS) number for both parents.

Tick NI or NASS number as appropriate based on which of the two numbers the parent has provided.

Funding Details Tab

Once all fields on the 'Parent/Carer Details' tab have been completed then go to the 'Funding Details' tab, where you will see the following screen:





This is where you need to input the hours and weeks that you wish to claim for in line with the child's attendance.

If your term dates match FEEE term dates (our Local Authorities calendar), then click on the 'Default Term Dates' icon as the dates will then be automatically populated with the standard FEE term dates. However, if they differ, you will need to manually input the dates using the calendar that appears when you click in the box.

Please note if you are claiming the notice period for a child who is leaving the setting, ensure that the Term Start Date and Term End Date are amended to reflect the actual attendance period that you are claiming for.

'Weeks Attended in Term' is the manual field and should be completed with the maximum number of weeks in the term. If the child is attending less weeks then this **must** be amended. Please use the LBWF calculator to work out the number of weeks for a child that was attending less weeks in the term. The calculator can be found on The Hub.



Calculator to work our number of weeks in Autumn 2024 term

Calculator to work out number of weeks in Autumn 2024 term

Term dates for term time providers (between 02/09/24 and 19/12/24)

Term dates for full year providers (between 01/09/24 and 31/12/24)

Date of Birth Range (must be between 01/09/2020 and 31/08/2022)

 Start date:
 06/10/2024

 End date:
 31/12/2024

Funded days:

For Term Time Only Providers 49
For Full Year Providers 61

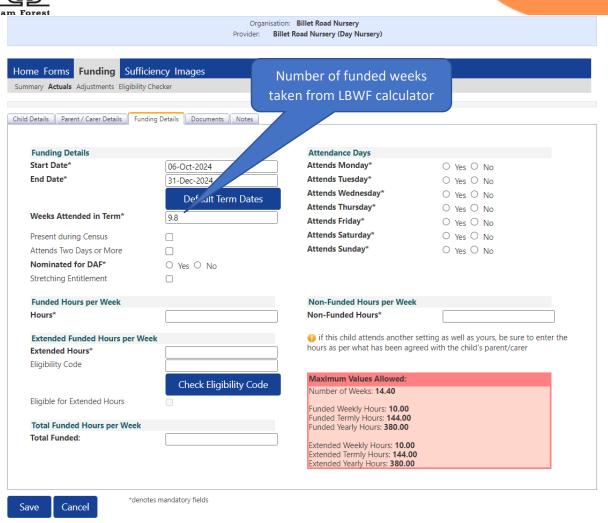
Funded weeks:

W--l-C-l--l-t--

For Term Time Only Providers 9.8 For Full Year Providers 12.2 Enter child's actual start date

Enter child's leaving date





Ensure that you tick the 'Present During Census' box for all children that were present during Census week and you are making a claim for.

Tick 'Attends Two Days or More' box if the child attends two days or more, if they only attend for 1 day then leave this box blank. Please note that if this box is not ticked when the child does attend two days or more, it will not allow you to input more than the maximum of 10 hours per day.

Please select Yes or No for 'Nominated for DAF' to reflect the parent's authority for you to claim DAF as per Parental Declaration. You can only tick 'Yes' if you have received an email from Local Authority confirming eligibility. In order to check this, you are required to upload the copy of the child's DLA (Disability Living Allowance) letter to validate a DAF claim to the Documents tab.

Tick 'Stretched Entitlement' if the child claims the funding all year round (52 weeks per year). Otherwise, leave it blank. If left blank, the child eligible hours per week will be based on 38 weeks per year.

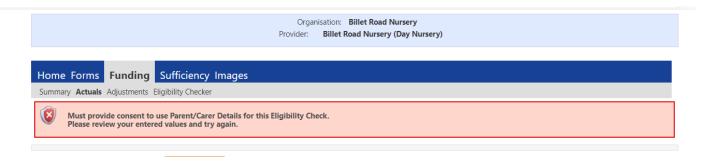
Input the number of 'Funded Hours per Week' that are to be claimed. Ensure that you **do not** exceed the termly maximum hours. Also, you must not leave the number of funded hours as 0.00 in both universal and extended section as we will action this as a deleted child. If you are claiming any Extended hours, you need to input the number of Extended hours along with the 30 hour Eligibility Code.

The combined Funded/Universal and Extended hours will then show in the Total Funded Hours per Week. They are calculated by system automatically.

Waltham Forest Once you have input the eligibility code, click the blue 'Check Eligibility Code' button which will validate the eligibility code. **Please note**, you will have to have completed the Parent/Carer Details tab first in order to validate the code. If the child is eligible for 30 Hours free childcare, you will receive a message 'The Eligibility Code has been found and eligibility for extended hours has been obtained' at the top of the screen.



If you forget to tick the consent box to eligibility checking on parent/carer's tab, you will receive the following error message



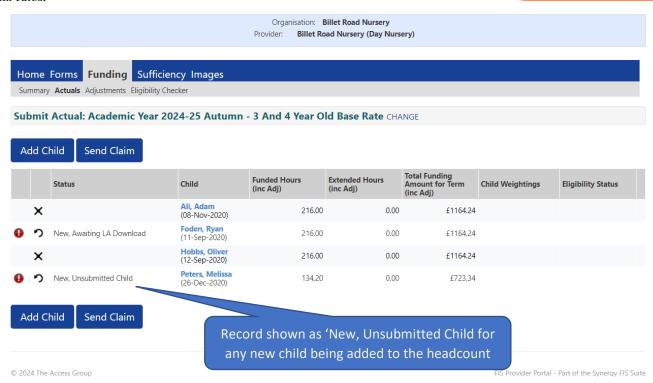
Complete the Attendance Days by clicking the Yes or No radial button as appropriate against each day of the week.

Input the number of 'Non-Funded Hours per Week' which are the additional hours that the parent is paying for. If the child does not take any additional hours, add zero to Non-Funded hours field, as it is a mandatory field.

If you have not already completed the Parent/Carer Details tab and you are applying for EYPP, then proceed to click on the 'Parent/Carer Details' tab to complete.

Once all fields on the 'Funding Details' tab have been completed, click on 'Save' at the bottom left. Their record will be shown as 'New, Unsubmitted Child'.

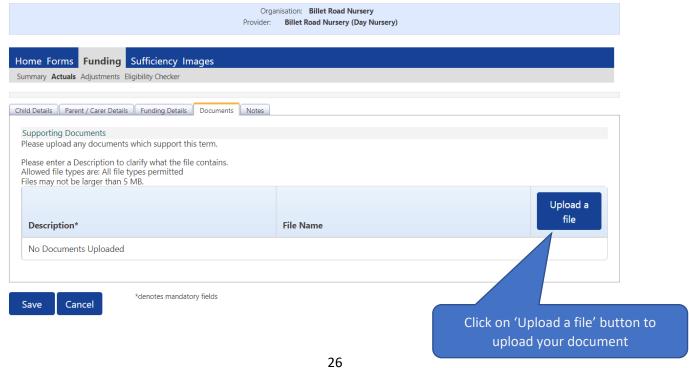




Where the children's records have been updated in the system, their record will be shown with the status of 'Unsubmitted Child'. You must submit a headcount claim for these children's records by clicking on 'Send Claim' button.

Documents Tab

The 'Documents' tab allows you to upload any documents to support child's claim. You can use this tab to upload a child's Disability Living Allowance letter in order to claim child's DAF funding.

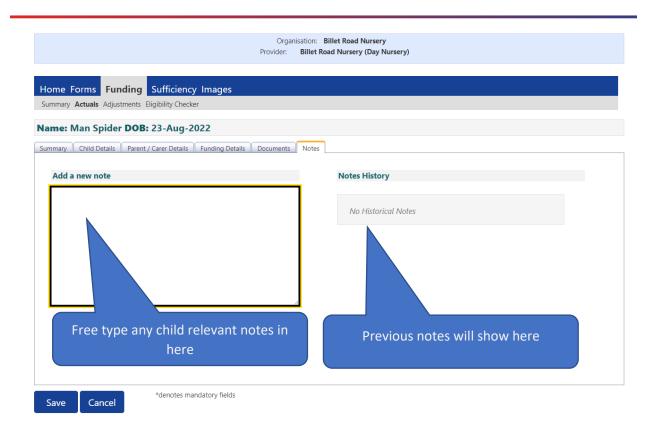




Notes Tab

The 'Notes' tab is where you can add any information relating to the child's claim if you wish. New notes will show on the left hand side of the screen and this is a free text type box and previous notes will be shown on the right hand side.

Ensure that you have included the Adoption/Special Guardianship Order details for any child you want to claim EYPP for and any 2 year old eligibility reference number for children claiming funding under disadvantaged eligibility criteria.



Repeat this process for every child you wish to claim funding for who are present or planned present during the headcount term.

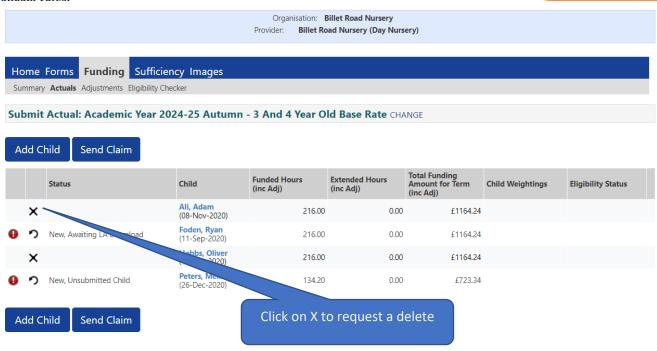
Once you have finished adding or editing records for under 2, 2 and 3-4 year olds, click the 'Save' button.

To 'Delete' a child's record

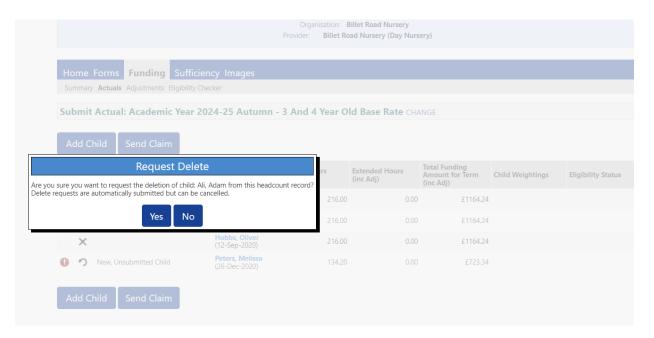
You must ensure that you delete all children that no longer attend your setting (i.e. children carried forward from the previous term), as failure to do so will result in clawbacks.

To delete child's record, click on the X against the child's record that you wish to delete.





After clicking the 'Request Delete' option, you will be asked to confirm your request by clicking on 'Yes'.



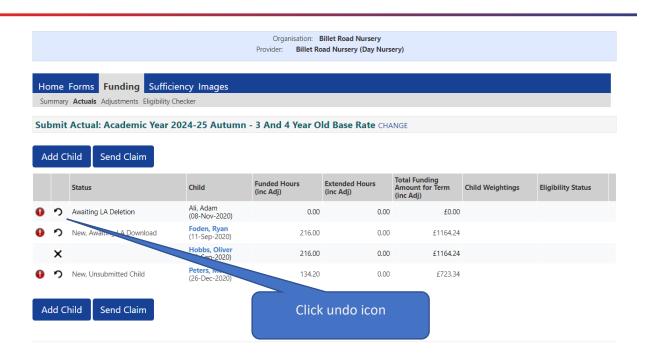
The status of your record where a Request Delete has been confirmed will then change to 'Awaiting LA Deletion', so you can easily identify which records will be removed when your headcount is processed.

When you request the deletion of a child's record, this is submitted to the Early Years and Childcare Team, who will remove the child(ren) from your headcount when processing the claims at the back end of system.

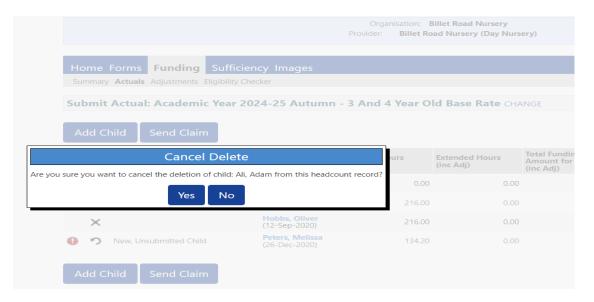


How to undo a 'Delete Pending Request'

If you have requested for a child to be deleted in error, this can be undone before the headcount submission closure date has passed. To undo a delete pending request on your headcount, click on the undo icon for the relevant child.



After clicking the 'Request Undo' option you will be asked to confirm your request by clicking on 'Yes'.



You will then be returned to the list of children on your headcount, where you can see that the status of the child has now returned to 'unsubmitted'.

Submitting your headcount claim

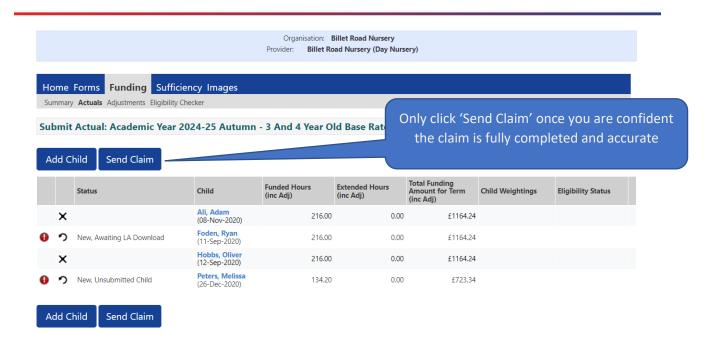
You are ready to submit your headcount return once you have:

- Requested the removal of any child records which are not required for this term
- Reviewed existing attendance hours/weeks for all existing child records where appropriate

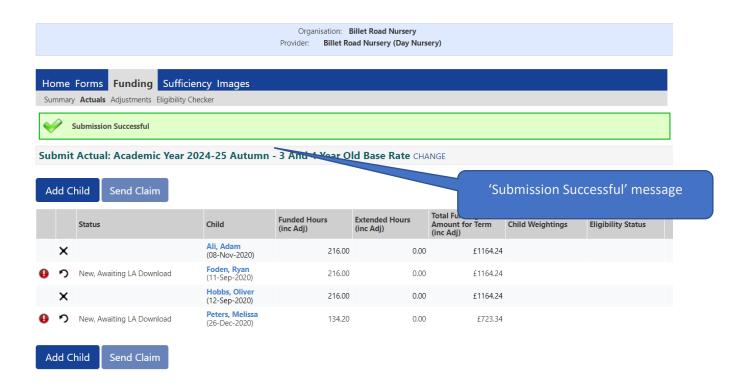


- Added new child records and attendance hours/weeks
- Completed all the relevant information, for an EYPP check to be actioned, where applicable.

To submit your headcount return, click the 'Send Claim' button on the 'Actuals' tab. This could either be at the top or bottom of your list (if the list of children you are claiming for is very long).



You will then see the Submission Successful message at the top of the screen as follows:



Waltham Forest Once you have submitted your claim, view the current headcount to ensure that all children listed show one of the following in the 'Status' column:

- New, Awaiting LA download
- Awaiting LA download
- Awaiting LA deletion
- Status column is blank if the claims have been already processed by LA

Please note;

- If the Status does not show any of the above, this means that you have not submitted the record and you will need to go back into the record and edit the hours/weeks and then click the 'Send Claim' button again.
- We recommend that once you have submitted your headcount claim you can take a screen print of your headcount claim, showing the 'submission successful' message along with printing your actual headcount claim.
- You can submit your headcount claim at any point during the headcount submission period. If you realise that you have missed a child off, or made a mistake on a child's hours/weeks missed EYPP information or if circumstances change, you can simply reedit the relevant child records as many times as necessary. However, you must then click the 'Send Claim' button before the end of the headcount submission period.

Add a record for a 2 year old under vulnerable and disadvantaged/benefits related criteria

To create a new 2 year old child's record, select the relevant term on the **Actuals** tab and choose the link that says "2 Year Old".

The 2 year olds can take up their FEEE entitlement from the term after they turn 2 under two separate criteria.

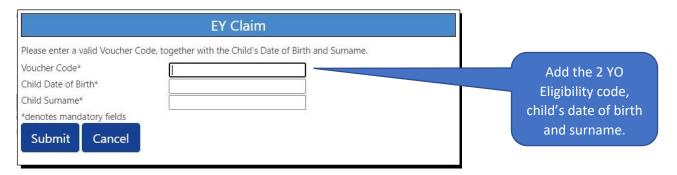
- · Vulnerable and disadvantaged/benefits related
- Children from working families

To add an eligible 2 year old child under vulnerable and disadvantaged/benefits related criteria, please click on "Enter Voucher Code". Do not click on "Add Child" as that section will not allow you to retrieve the funding code from the system. The funding code is six alpha numerical characters long and should be provided by the parent on completion of parental declaration form.





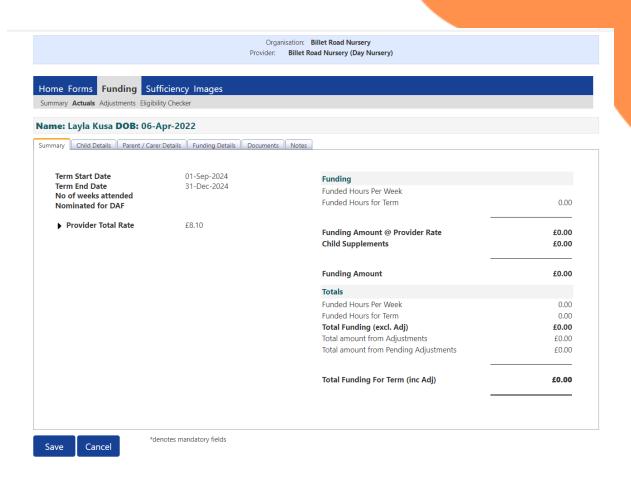
Once you have clicked on the "Enter EY Voucher" button, the following box will appear:



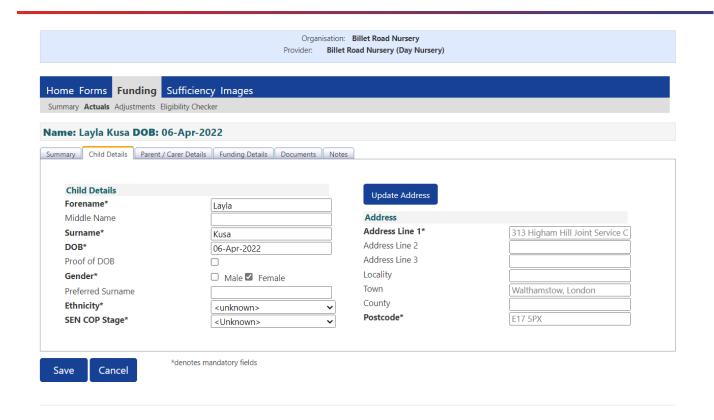
IMPORTANT! In this section, you can only add 2 year old eligibility codes that parent/carers have applied for and received from Parent's portal. These are simple 6 alpha-numerical characters codes – e.g. AV8GLN. When you enter the correct Voucher Code, the system matches it with the parent facing child's record. You cannot add any working family codes here.

Once you have entered the Voucher Code, Childs Date of Birth and Child Surname, click on "submit". This will bring you to the following screen, which opens at the Summary Tab:





Click on the Child Details Tab where the record will have been completed for you with the Child Name, DOB, Gender and Address. You will need to confirm the address in order to proceed to the next tab.



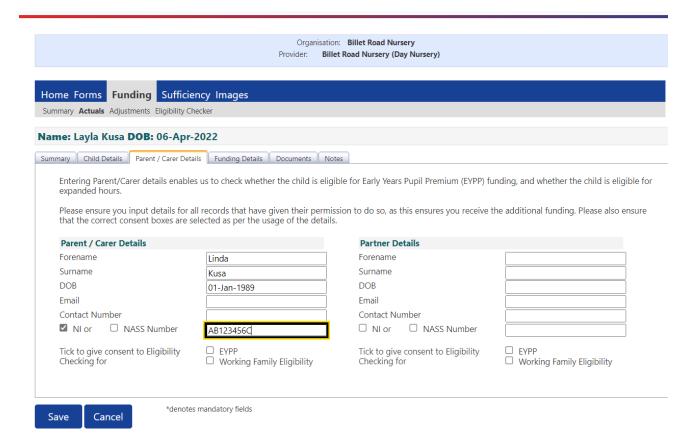
You will need to:



- Tick 'Proof of DOB' as you are required to keep on file a copy of the date of birth evidence that you have seen
- Choose the correct Ethnicity and SEN COP Stage codes from the drop down selection when you click on the arrow

Please ensure that all mandatory fields, which are marked by a *, are completed before submission of a new child's record. If you do not complete all the * fields, you will not be able to move onto another tab. You will see a red * against the missing field(s).

Now click on the Parent/Carer Details Tab as follows:



- Complete the fields for Forename, Surname and Date of Birth
- Complete the fields for Email and Contact Number
- Tick NI or NASS Number as appropriate and enter the information

Now click on the Funding Details Tab.

This is where you need to input the hours and weeks that you wish to claim for in line with the child's attendance in your setting.

Ensure that you tick the 'Present During Census' box for all children that were present during Census week and you are making a claim for.

If your term dates match FEE term dates (borough calendar), then click on the 'Default Term Dates' as the dates will then be populated with the standard FEE term dates. However, if they differ, you will need to manually input the dates using the calendar that appears when you click in the box.

Waltham Forest Please note if you are claiming the notice period for a child who is leaving the setting, ensure that the Term Start Date and Term End Date are amended to reflect the actual attendance period that you are claiming for.

"Weeks Attended in Term" is the manual field and should be completed with the maximum number of weeks in the term. If the child is attending less weeks then this must be amended. Please use the LBWF calculator to work out the number of weeks for a child that was attending weeks in the term. The calculator can be found https://thehubless here: beta.walthamforest.gov.uk/early-years-provider-portal

Tick 'Attends Two Days or More' box if the child attends two days or more, if they only attend for 1 day, then leave this blank. Please note that if this box is not ticked when the child does attend two days or more, it will not allow you to input more than the maximum of 10 hours per day.

Please select Yes or No for 'Nominated for DAF' to reflect the parent's authority for you to claim DAF as per Parental Declaration. You can only tick 'Yes' if you have received an email from Local Authority confirming eligibility. In order to check this, you are required to upload the copy of the child's DLA (Disability Living Allowance) letter to validate a DAF claim to the Documents tab.

Tick 'Stretched Entitlement' if the child claims the funding all year round (52 weeks per year). Otherwise, leave it blank. If left blank, the child eligible hours per week will be based on 38 weeks per year.

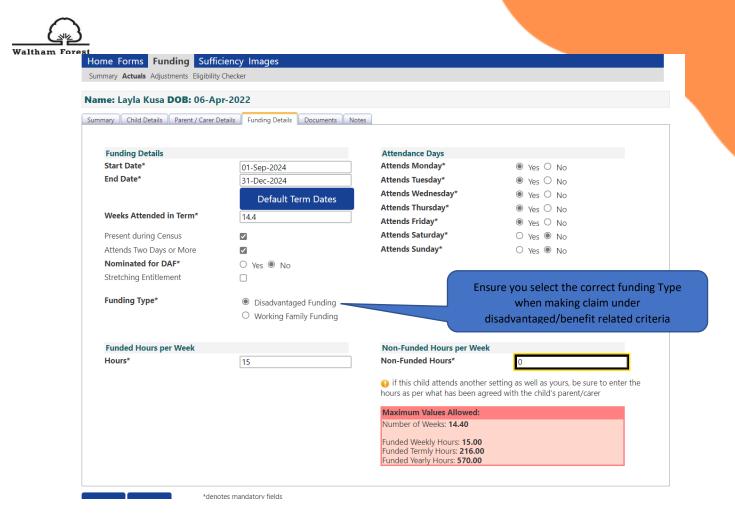
Select the funding type 'Disadvantaged Funding', as you claim the funding under benefit related/disadvantaged criteria. Please ensure that you select the correct funding type, so we can apply the enhancement supplement to hourly rate for benefit related/disadvantaged claim.

Input the number of 'Funded Hours per Week' that are to be claimed in line with the child's attendance in your setting.

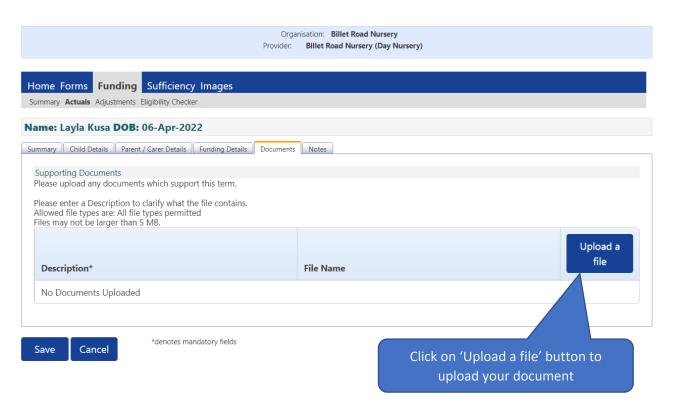
Ensure that you do not exceed the termly maximum hours

Input the number of 'Non-Funded Hours per Week' which are the additional hours that the parent is paying for. If the child does not take any additional hours, add zero to Non-Funded hours field, as it is a mandatory field.

If you have not already completed the Parent/Carer Details tab and you are applying for EYPP, then proceed to click on the 'Parent/Carer Details' tab to complete.

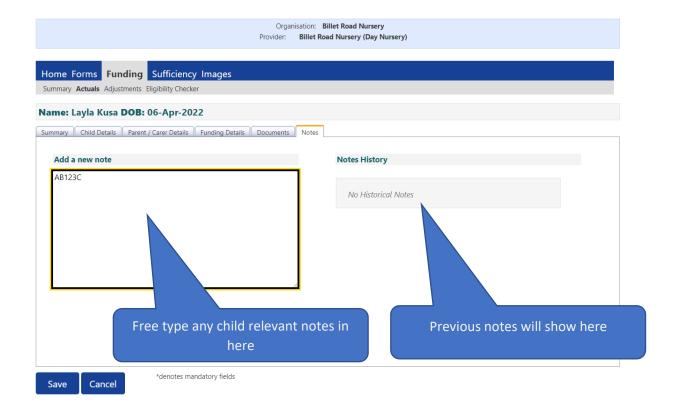


The 'Documents' tab would allow you to upload any documents to support child's claim. If you have an eligibility letter from another borough, please upload it under the "Documents" section.



The 'Notes' tab is where you can add any information relating to the child's claim if you wish. New notes will show on the left hand side of the screen and this is a free text type box and previous notes will be shown on the right hand side.

waltham Forest Ensure that you have included the Adoption/Special Guardianship Order details for any child you want to claim EYPP for and any 2 year old eligibility reference number for children claiming funding under disadvantaged criteria.



Repeat this process for every child you wish to claim funding for who are present or planned present during the headcount week.

Once you have finished adding or editing records for 2 year olds, click the Save and 'Send Claim' button.

Add a record for a 2 year old under working family criteria

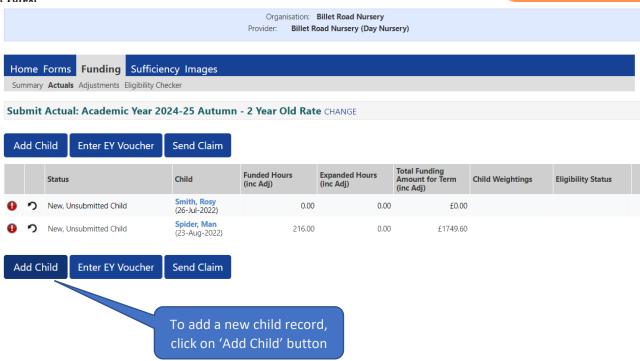
To create a new 2 year old child's record, select the relevant term on the Actuals tab and choose the link that says "2 Year Old".

The 2 year olds can take up their FEEE entitlement from the term after they turn 2 under two separate criteria.

- Vulnerable and disadvantaged/benefits related
- Children from working families

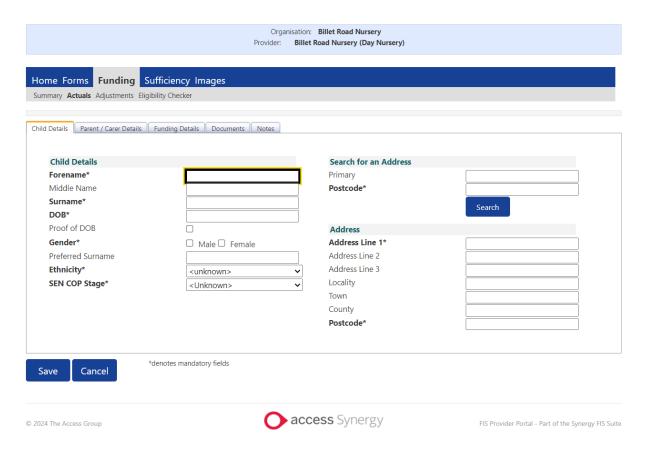
To add an eligible 2 year old child under working family criteria please click **on "Add Child"** button when you are in the relevant term in the 'Actuals' tab.





Child Details Tab

Once you click on the 'Add Child' icon, the following screen will appear, which opens the 'Child Details' tab. Here you will need to complete all the fields for the child's legal name.



Complete the child's date of birth by using the calendar that will pop up when you click on the date of birth field. Tick 'Proof of DOB' as you are required to keep on file, a copy of the date of birth evidence that you have seen (e.g. birth certificate or passport).

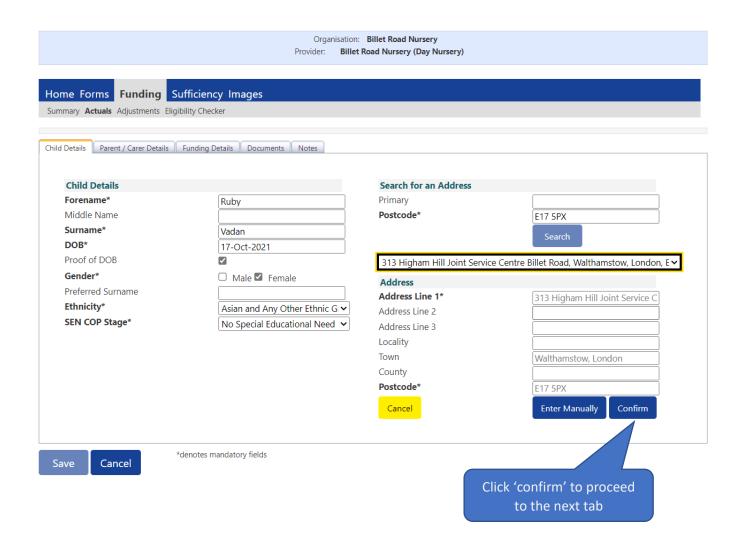
Tick either the 'Male' or 'Female' for the child's gender.

Complete the Preferred Surname box if the child has a preferred surname.

Choose the correct Ethnicity and SEN COP Stage codes from the drop-down selection when you click on the downward arrow.

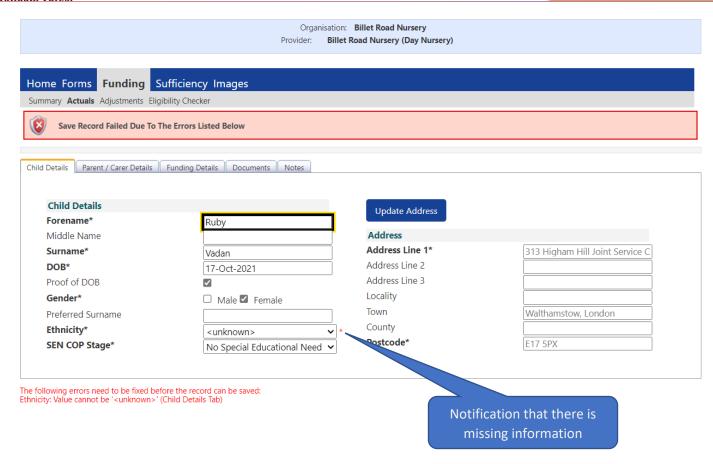
Complete the fields for the child's full postal address including the correct postcode.

You will need to confirm the address in order to proceed to the next tab



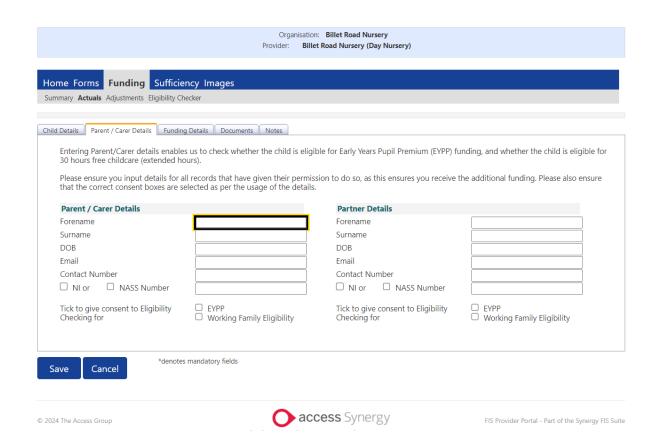
Please ensure that all mandatory fields, which are marked by a *, are completed before submission of a new child's record. If you do not complete all the * fields, you will not be able to move onto another tab. You will see a red * against the missing field(s) as shown below





Parent/Carer Details Tab

If you are making a claim for the working family entitlement (under 2, 2 and 3&4 year old) and/or EYPP, you first need to complete the Parent/Carer Details tab as follows:





Complete the fields for Forename, Surname and Date of Birth. Please ensure you input details for all parents/carers that have given their permission to do so, as this ensures you receive additional funding if the child is eligible for Early Years Pupil Premium (EYPP) funding.

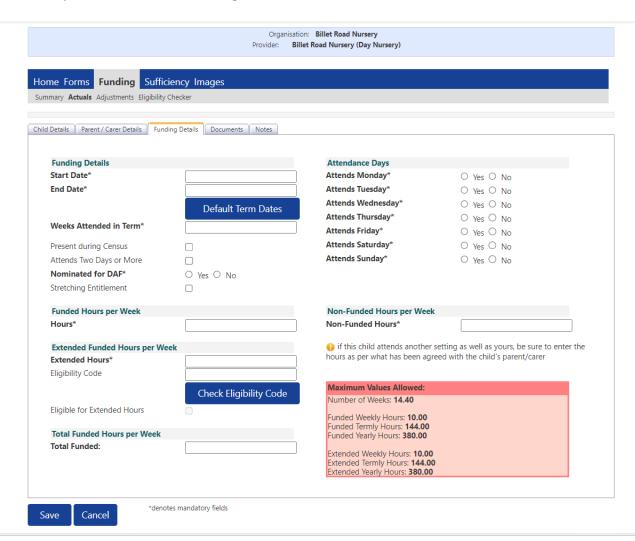
Entering Parent/Carer details enables us to check whether the child is eligible for EYPP funding, and whether the child is eligible for working family entitlement 2 year old funding. Therefore, we strongly recommend that you tick both the EYPP box and Working Family Eligibility, where parents have consented and provided their details.

Ideally, we would recommend you obtain the names, DOB and National Insurance (NI) or National Asylum Support Service (NASS) number for both parents.

Tick NI or NASS number as appropriate based on which of the two numbers the parent has provided

Funding Details Tab

Once all fields on the 'Parent/Carer Details' tab have been completed then go to the 'Funding Details' tab, where you will see the following screen:



This is where you need to input the hours and weeks that you wish to claim for in line with the child's attendance in your setting.

If your term dates match FEEE term dates (our Local Authorities calendar), then click on the 'Default Term Dates' icon as the dates will then be automatically populated with the standard FEE term dates. However, if they differ, you will need to manually input the dates using the calendar that appears when you click in the box.

Please note if you are claiming the notice period for a child who is leaving the setting, ensure that the Term Start Date and Term End Date are amended to reflect the actual attendance period that you are claiming for.

'Weeks Attended in Term' is the manual field and should be completed with the maximum number of weeks in the term. If the child is attending less weeks then this **must** be amended. Please use the LBWF calculator to work out the number of weeks for a child that was attending less weeks in the term. The calculator can be found on <u>The Hub</u>.

Ensure that you tick the 'Present During Census' box for all children that were present during Census week and you are making a claim for.

Tick 'Attends Two Days or More' box if the child attends two days or more, if they only attend for 1 day then leave this box blank. Please note that if this box is not ticked when the child does attend two days or more, it will not allow you to input more than the maximum of 10 hours per day.

Please select Yes or No for 'Nominated for DAF' to reflect the parent's authority for you to claim DAF as per Parental Declaration. You can only tick 'Yes' if you have received an email from Local Authority confirming eligibility. In order to check this, you are required to upload the copy of the child's DLA (Disability Living Allowance) letter to validate a DAF claim to the Documents tab.

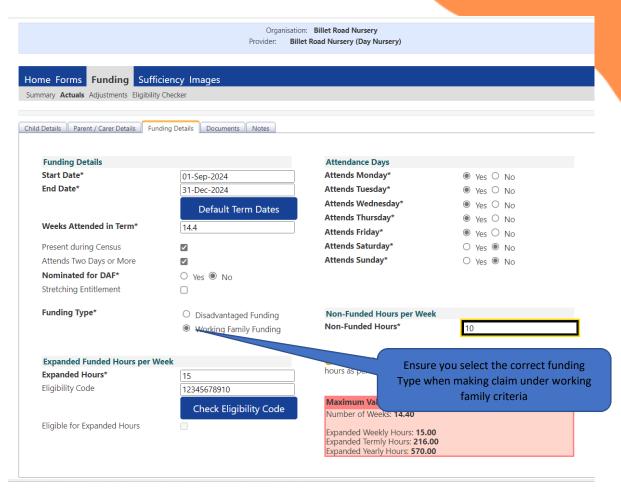
Tick 'Stretched Entitlement' if the child claims the funding all year round (51 weeks per year). Otherwise, leave it blank. If left blank, the child eligible hours per week will be based on 38 weeks per year.

Select the funding type 'Working Family Funding', as you claim the funding under working family criteria.

Please note, the funded hours under working family's entitlement are called 'Expanded hours'. Input the number of 'Expanded Hours per Week' that are to be claimed for in line with the child's attendance in your setting.

Ensure that you **do not** exceed the termly maximum hours.



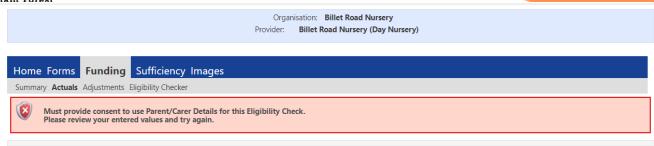


Once you have input the eligibility code (the funding code is 11 digits long and should be provided by the parent on completion of parental declaration form), click the blue 'Check Eligibility Code' button which will validate the eligibility code. **Please note**, you will have to have completed the Parent/Carer Details tab first in order to validate the code. If the child is eligible for 2 year old free childcare under working family criteria, you will receive a message 'The Eligibility Code has been found and eligibility for extended hours has been obtained' at the top of the screen.



If you forget to tick the consent box to eligibility checking on parent/carer's tab, you will receive the following error message





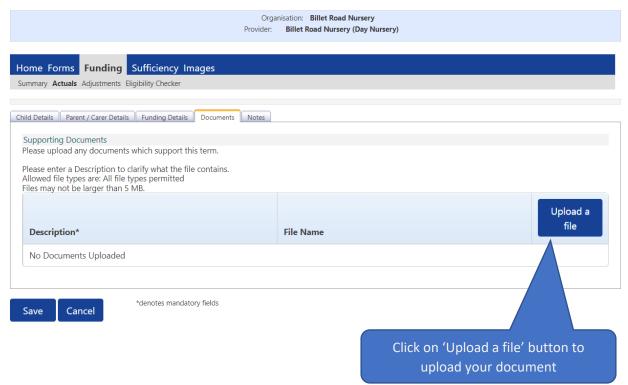
Complete the Attendance Days by clicking the Yes or No radial button as appropriate against each day of the week.

Input the number of 'Non-Funded Hours per Week' which are the additional hours that the parent is paying for. If the child does not take any additional hours, add zero to Non-Funded hours field, as it is a mandatory field.

If you have not already completed the Parent/Carer Details tab and you are applying for EYPP, then proceed to click on the 'Parent/Carer Details' tab to complete.

Documents Tab

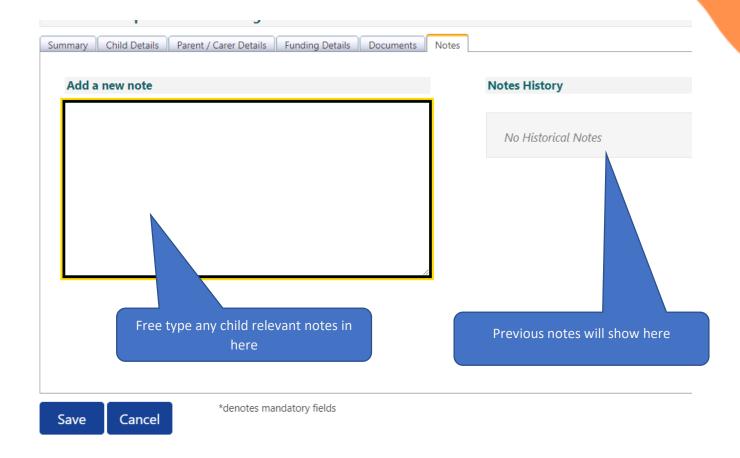
The 'Documents' tab allows you to upload any documents to support child's claim. You can use this tab to upload child's Disability Living Allowance letter in order to claim child's DAF funding.



The 'Notes' tab is where you can add any information relating to the child's claim if you wish. New notes will show on the left hand side of the screen and this is a free text type box and previous notes will be shown on the right hand side.

Ensure that you have included the Adoption/Special Guardianship Order details for any child you want to claim EYPP.





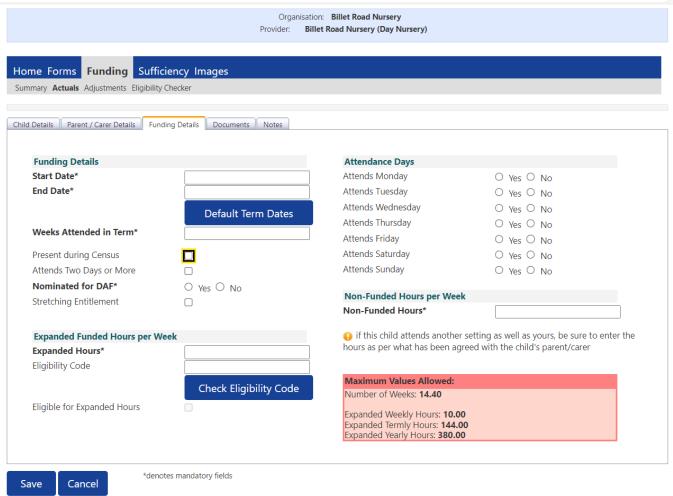
Once you have finished adding or editing records for 2 year olds, click the 'Send Claim' button

Add a record for 9 months - 2 year old under working family criteria

Please follow the instructions on how to add the 2 year old child under working family criteria for adding children to 9 months-2 year old claims.

9 months-2 year old children can claim the funding under working family criteria only. Therefore, you do not need to select the funding type on the Funding Details tab (see below). Enter child's Expanded hours and Eligibility code to ensure that child is eligible for the funding.





Validating Working Family Codes

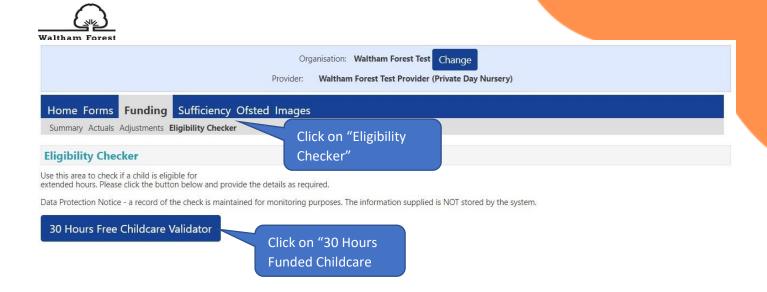
In order to add a child who is eligible for the working family FEEE funding (under 2, 2yo and 30 hours for 3&4 year old), you first need to validate the 11 digit eligibility code.

For a code to be valid you must ensure that:

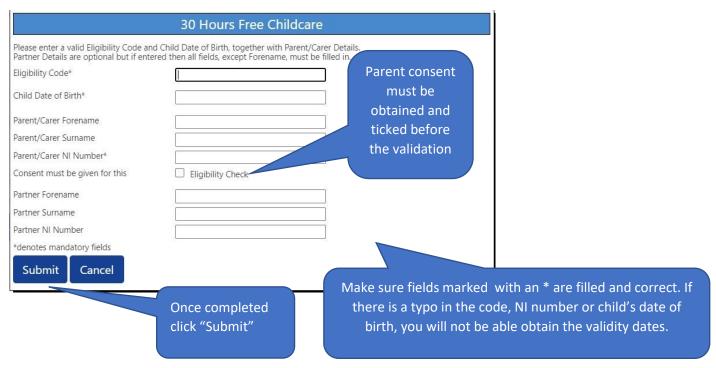
- It is the term after the child's 9 months old birthday.
- It is the term after the child's 2nd birthday.
- ➤ It is the term after the child's 3rd birthday.
- The Validity Start Date is before the first day of the term you wish to claim funding for.
- The Grace Period end date has not passed

In instances where the working family code is issued (validity start date) after the Term Start Date, the expanded/extended hours cannot be claimed for until the start of the next term.

For a single, one time only working family code validation, please use the "Eligibility Checker" tab. You are advised to validate the working family code for each child you want to claim the extended/expanded hours for. Please make sure you validate the code before offering families the working family childcare place.

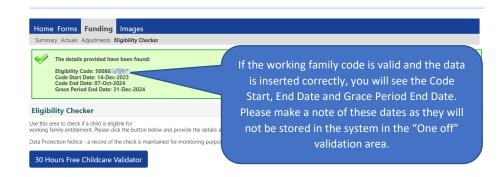


Once you have clicked on the "30 Hours Free Childcare Validator" button, you will see the following screen.



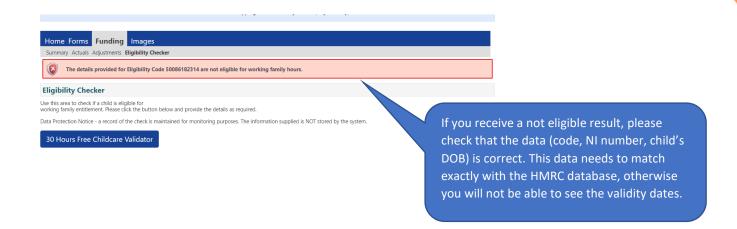
You will then see either found (valid) or not found (not valid) check results.

Valid 30 hours code validation result page





Not valid 30 hours code validation result page

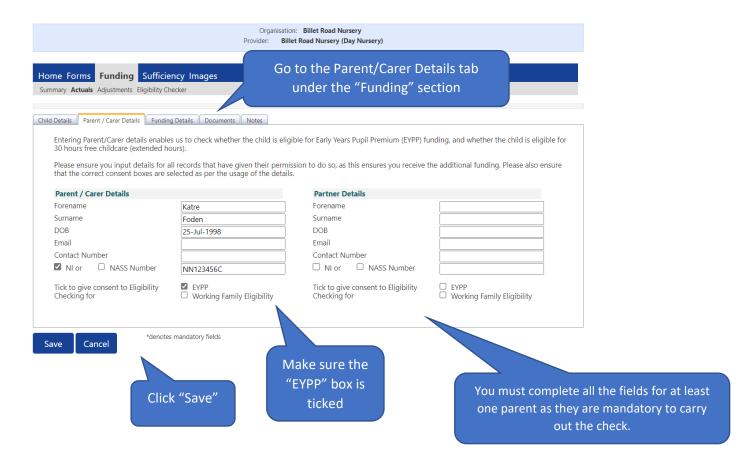


Early Years Pupil Premium (EYPP) for under 2, 2 and 3&4 year old children

To apply for the EYPP, you will need to enter details on the Parent/Carer Tab when inputting your headcount data.

EYPP Economic Criteria Eligibility Check

The Parent/Carer Details section will give the eligibility results for the economic criteria. You can review the eligibility criteria for EYPP on our **Free early education and childcare for three and four year olds** webpage.





Tick the NI (National Insurance Number) or NASS (National Asylum Seeker Service number) as appropriate. The NI number is in the format of 2 letters, 6 numbers, 1 letter. NASS is a 9 digit number, in the format "010234567" where the first four digits should be in the format YYMM.

The NI/NASS number, parent date of birth and parent surname are used to match the details with the DWP database. Please make sure these details are correct, otherwise you might receive a false check result.

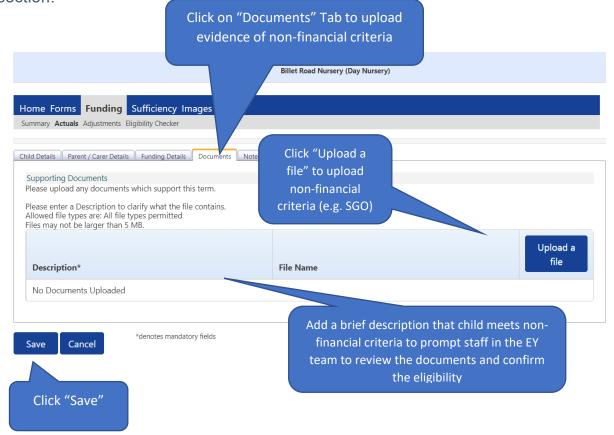
EYPP Non-Financial criteria

If an under 2, 2 and 3 and 4 year old who is claiming the Free Early Education hours meets the non-financial criteria further evidence is needed to confirm the child's eligibility for EYPP.

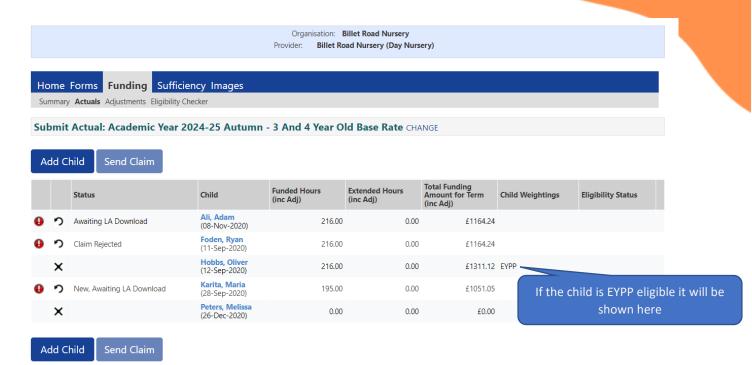
You can claim EYPP for children who are either:

- adopted;
- have Special Guardianship Order or child arrangement order;
- Looked After by the Local Authority.

Please upload any non-financial criteria evidence (e.g. Adoption Order) under the "Documents" section.







You can check the total EYPP funding for the term on Summary tab on child's record.

