

Waltham Forest Early Years Provider Portal

User guide for Childcare Directory and 2,3,4 year old FEEE funding submissions

Version 1, May 2021



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Introduction

The Early Years Provider Portal has been developed for easy and secure way to submit information to Waltham Forest Early Years and Childcare Team.

This user document contains information and step by step guidance on how to access the Early Years Provider Portal, submit information of your childcare service to the public facing childcare directory and how to submit your headcount returns to claim your Free Early Education Entitlement (FEEE) payments for 2, 3 and 4 year olds.



Logging into the **Provider Portal**

The Early Years Provider Portal can be found at the following link:

https://live.cloud.servelec-synergy.com/WalthamForest/SynergyWeb/

We recommend that you save the link on your internet browser.

First time users of the Provider Portal

We have collected the information from providers of the users who should be added to the new system. Therefore, your user accounts have now already been created on the system.

To login to the Provider Portal for the very first time, please use your email address as your username and use the "Forgot Password" option.

Please note that an email address can only be used **once** in the system. If an email address has been assigned to a user, it cannot be allocated to another user.

Sign in	
Sign in or create an account with us. Enter your username	Type in your User Name (You email address) and then click the "Next" button.
Next	
Create Account	





Forgotten your Password?

If you do not remember your password or if it is your first time logging in to the Provider Portal, please click on the "Forgotten your Password" link on the login screen.



Once you click on the "Forgot Password" button, you will see the screen below. Follow the instructions to change your password – enter your username and click on the "Request Token" button.

Forgot Password	
Request a token to reset your password, which we will email to you to verify your identity. Enter your username	Enter your username (your email address)
Start Again I have a token Help Request Token	Click on "Request Token"

Once you have clicked on "Request Token", an email with further instructions will be sent to the user. Please wait few minutes to receive it. Please also check your spam folder for the email if necessary. The email will contain a token number.

Synergy Forgotten Password Request	Inbox ×		×	•	ē
NoReply-WalthamForest@cloud.servelec-group.com	1:49 PM (7 minutes a	30)	☆	*	ł
You recently requested for your Synergy password to be re	Copy this Token number				
Please enter the following text into the "Token" field as req	that you will receive via				
444e9ec0-6ba5-45e9-9889-4e2a961c9b01	email				

The above text identifies that the request has come from you and only you. Please do not share it with anyone else. The text will remain valid for a short period of time.

Please copy and paste the token number in the "Token" field and then click on "Reset Password".



Enter Token		
To reset your password, enter the token contained in the email Token	Paste the Token that was sent to your email and click on "Reset Password" button	
Start Again Help -	Reset Password	
Reset password		
ew Password *		
	V	Enter your new chosen
ssword meets requirements		password requirements (see
onfirm Password *		section 2.3)
	~	
asswords match		
	Change Password	Click "Change

Password Requirements

Please note the following password requirements when creating a new password:

- Alpha character
- Uppercase character
- Numeric character
- 8 characters
- Must not re-use last 3 passwords

Sign in the Provider Portal

Following going through the "Forgot Password" process, you will now need to sign in using your new password.

If you did not receive an email when clicking on the "Forgot Password" button, please contact us at <u>childcare@walthamforest.gov.uk</u> stating your Ofsted registration number, your first name and surname and your email address.



Sections of the Provider Portal

In order to navigate around the Provider Portal, you will need to click on the headings which are located on the tool bars.

Modules 🔻		
	Organisatio Provider: Walt	ion: Waltham Forest Test Change
tome Forms Funding Su	fficiency Ofsted Images	
Welcome to Waltham For Please ensure that you ar summary tab which will b Please note, the estimate Use this area to: • Update your detail • Tell us about the m • Submit Funded Ear	est Provider Portal. inputting and updating your child used to work out your final payme column will NOT be populated unti on the service directory via Forms; imber of places you offer and vacan y Education Funding Head Counts a	level data regularly and in a timely manner, as this will update your actuals in the ent for the term. il your final monthly estimate payment is made. ncies; and see how funding is calculated;

Home tab

On the **"Home"** tab you will see important announcements and messages from the Early Years & Childcare Team such as a notifications to complete a Census Form or information about headcount returns deadlines.

Forms tab

The forms tab is where you are asked to fill in important information such as Census Data or update your setting's details for the parent facing Childcare Directory. We may periodically request data from providers throughout the year using the forms section.

Funding tab

The funding tab is where you will complete all your headcount forms. Under the Funding heading there is a second tool bar with subheadings as below:

- Summary overview of your funding details for the term
- Estimates submit your Estimate hours that you expect to claim in the new term
- Actuals complete your Headcount returns
- Adjustments complete an adjustment claim for any new starters in your setting
- Eligibility Checker validate 30 hours eligibility codes. This is a "One off" validator and does not store the results in the system.



Sufficiency tab

To support the LA in their statutory duty to ensure sufficient early years and childcare places, sufficiency information is collected asking you to indicate the number of places you offer across each age range and the number of vacancies you hold for each age range. This data will not be made directly available to families but may be used to give an indication of the level of availability in the local area.

Ofsted tab

Information that Ofsted holds about your childcare setting – such as your Registration Details, Status History, Inspection details, Welfare Notices, Opening Times, Age Groups.

Images

In this section, you can upload photos or logos that represent your childcare setting. This will be displayed on your public facing childcare record for advertising purposes.

Updating Your Childcare Setting Directory Record via Forms

We advertise your childcare setting for free online on the Childcare Directory. Therefore, it is important that we have the most up to date information about your setting.

Update Your Service Details

To update your setting's details, please click on the "Directory Info Update Form" under the Forms tab.



Once you click on the "Directory Info Update Form", a separate window will appear where you can enter information about your childcare setting. Please use this opportunity to advertise your setting to prospective families.



	15.00	Insert item	has any social my	adia pagas, add the links
Description	Тур	e	Link	
Social Media links	(facebook, Instagra	m etc. if applicable)		
Provider website (i	f applicable)			
Provider name	in about your busi	Billet Road N	urserv	
Add a link families to	to your website fo access further	br		the part where you can sell the unique aspects of your settings.
				childcare service. The service description is
				Please give a brief description of your
Use this form to up be front facing to p	odate the informatio parents.	n on your Directory reco	ord. Please note this	s information will
	Next Page	Select page: Title		✓ >>

It important to keep your childcare availability up to date. Families and professionals access this information to find out about your childcare vacancies. In addition, the Early Years Childcare Team use it to broker families to childcare settings



8



Add information abo cost. Please select th fields that are appr	out your childcare he options and fill opriate to your se	service in the tting.		
Tick below as appropriate				
🗹 Cost per day		45		
Cost per hour				
Cost per session				
🗹 Cost per week		225		
Nu. C		Tal		
additional questions and end of the form.	tory info	Updat der or an out c se the name(s)	e Form f school provid of the school(s	er doing any school pick ups
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would like to advertise that is not on the menu, please contact us.



Status of your submitted Forms

Once you have submitted your completed Directory Update Form, you will get a green tick confirming successful form submission.

Organisation: Provider: Billet	: Billet Road Nursery t Road Nursery (Day Nursery)
Home Forms Funding Sufficiency Images Fill In Forms View Forms	
You have successfully submitted the form.	
Please select a form below to update your details: • Directory Info update form	Once you have submitted your completed Directory Update Form, you will get a green tick confirming successful submission.

You can view the status of any submitted Forms via the Provider Portal by clicking on "Forms" and then "View Forms"





How to complete your Headcount Forms

You must have a signed <u>Parental Declaration Form</u> in place for all children that you are making a claim for, along with proof of the child's date of birth, for example, copy of their birth certificate or passport, which must be kept on file.

All registered FEEE providers will receive and email from <u>FEEEprovision@walthamforest.gov.uk</u> to advise when the Provider Portal is open for headcount and supplementary claims.

Please note that you will not be able to make a headcount or supplementary claim until the Provider portal is open for submissions.

Funding Tab overview

The **Funding** tab is where you will complete all your headcount claims.

Click on the 'Funding' tab on the main menu to enter the Funding section of the Provider Portal.

Under the 'Funding' heading there is a second tool bar with subheadings for 'Summary', 'Estimates', 'Actuals', 'Adjustments' and 'Eligibility Checker'. We will provide more details of each heading in these Guidance Notes for:

Summary – here you can view at a glance, your funding for the term, including your rate per hour, Interim Amount, Adjustments.

Estimates – submit your estimate hours that you expect to claim in the new term.

Actuals – complete and submit the headcount claim

Adjustments - complete an adjustment claim for new starters or leavers to your setting

Eligibility Checker – validate 30 hours eligibility codes





Once you have clicked on the 'Funding tab, choose one of the 5 sub headings from the second toolbar if you are want to view the 'Summary', 'Estimates', 'Actuals', 'Adjustments' or 'Eligibility Checker'.

Next, select the academic year you wish to view from the left hand column and then the term within that financial year. Once selected, you will see the 'funding types' available to you, as below which you will be able to click on to view.

Home Forms	Funding	Sufficiency	Ofsted Images		
Summary Actuals Adjustments Eligibility Checker					
Summary Hea	d Count Re	ecords for 2	020/21 - Summer		
2021-22					
2020/21			Funding Type		
Summer			2 Year Old		
Spring			3 & 4 Year Old		
Autumn					

Note: For Estimates, Actuals and Adjustments, the submission dates will be shown and if the headcount is "open" you will see a green icon (as below for Sumer 2020-21 term) and the Funding Type will have a pencil icon next to it. If there is a red 'no entry' icon, this means the headcount is closed and can only be viewed.

Home Forms	Funding	Sufficiency	Ofsted Images				
Summary Actuals Adjustments Eligibility Checker							
Actuals Head C	Count Reco	ords for 202	0/21 - Autumn				
2021-22						Office use only	
2020/21			Funding Type			Ready To Process	Processed
Summer Submission Period: 31-Mar-2021 to 30-Jun-20.	21	Ð	2 Year Old			Trocess	
Spring Submission Period: 04-Jan-2021 to 22-Mar-20.	21	2	3 & 4 Year Old				
Autumn Submission Period: 01-Sep-2020 to 31-Dec-20	20						

SUMMARY TAB

In the 'Summary' tab, you are able to view the term length, I.e. number of funded weeks and your provider rate along with the Universal and Extended hours for the term, worked out as a monetary value, any child weighting, for example, EYPP and if the claim has been processed and the date claim was processed.

Please note: Initially, the funding element will not be active to allow us time to ensure the child level data inputted is correct so that accurate calculation of the funding can be reflected on the



summary page. We will look to roll this feature out from Autumn 2021 term when the hourly rates will be added to Provider's Portal.

Summary Actuals Adjustments Eligibility Checker Summary 2020/21 Spring - 3 & 4 Year Old CHANGE Late x hours may not equal. Totals as rounding is applied per child. The totals shown are the sum of the funding amounts per child. The manght (Week) Stratched 12.80 p. Provider Rate applied to child funding 5.500 Iniversal Funding Control 5.500 p. Oxider Rate applied to child funding 5.500 p. Oxider Rate 1.5195.00 p. Oxider Weightings Total 2.51.22 Extended Funding Mnount 6.1874.677 Total 5.500 p. Oxider Weightings Total 6.1197.677 Extended Funding Amount 6.1874.677 Total 5.500 p. Oxider Weightings 5.500 p. Oxider Weightings 5.500 p. Oxider Weightings 5.500 p. Oxider Weightings 5.500 p. Oxider Meightings 5	Home Forms Funding Sufficiency	Ofsted Images	
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Processed

ESTIMATES TAB

Estimates can only be submitted if you have received an email inviting you to do so. Click on the Estimates tab and select the relevant academic year, term and funding type, if you are asked to do so.

The estimate number of funded hours for coming term will already be completed, based on either the actuals claimed in the previous term (if you made a claim) or the indicative budgeted hours as per the Schools Forum Report. Where we hold neither sets of data, this field will be blank and you will be invited to send your estimated hours to us for review.



Enter or update the number of hours, as per invite email and click 'Send claim'. You will then see a green banner with the notification 'submission successful'.

ACTUALS TAB

Click on the 'Actuals' tab and select the term and age range you wish to view the children listed at your setting or want to enter a new child in that terms claim.

Home Forms Funding Suf	ficiency Ofst	ed Images				
Summary Actuals Adjustments Eligibil	lity Checker					
Actuals Head Count Records	for 2020/21	- Summer				
2021-22					Office use only	
2020/21	Fund	ding Type			Ready To Process	Processed
Summer Submission Period: 31-Mar-2021 to 30-Jun-2021		ar Old				
Spring Submission Period: 04-Jan-2021 to 22-Mar-2021	a 3 &	4 Year Old				
Autumn Submission Period: 01-Sep-2020 to 31-Dec-2020						
Home Forms Funding Sufficie Summary Actuals Adjustments Eligibility Ch	ency Ofsted In necker	nages				
Submit Actual: 2020/21 Summe	r - 3 & 4 Year					
In 30H grace period Add Child Send Claim	ſ	Click 'Chang between the	e' to swap age ranges			
Status	Child	Universal Hours (inc Adj)	Extended Hours (inc Adj)	Total Funding Amount for Term (inc Adj)	Child Weightings	Eligibility Status
🕽 🤊 Unsubmitted Claim	Millen, Victoria (13-Mar-2017)	183.00	0.00	£0.00	EYPP	
🛦 🗙	Panda, Pink (26-Jul-2017)	0.00	0.00	£0.00	EYPP	31-Dec-2020 - 09-Apr- Grace Period: 17-Jul-20
🔺 🗙	Smith, Will (09-Mar-2017)	0.00	0.00	£0.00	EYPP	31-Dec-2020 - 09-Apr- Grace Period: 17-Jul-20
9 🤊 Unsubmitted Claim	Willson, Rose (31-Mar-2018)	183.00	0.00	£0.00		31-Aug-2021 - 08-Dec- Grace Period: 17-Mar-2
Add Child Send Claim						

The screen above shows the Summer 2020/21 term for 3&4year old funding, but if you require 2 year old funding click on the word 'CHANGE', which will take you back to the list of Provider Headcount Records, where you can select the relevant term and age range.

You will then be shown a pre-populated list of children that have been carried forward from the previous term headcount who are eligible for the current term.



PLEASE NOTE: For Summer 2021, the provider's portal has been prepopulated with children's data taken from your January 2021 Census return. You will need to add all FEEE funded children that started in your setting after census week.

From this screen you will be able to manage your headcount claim as you will need to:

- 'Edit' actual attendance hours and weeks for your existing child records (where they have not been at your setting for the full term).
- 'Add' new child records to your headcount submission.
- 'Delete' any child records that are no longer required. i.e. where the child has left your setting.

Please note: any field that has an * against it means that it is a mandatory field and <u>must</u> be completed for you to submit your headcount.

Each time you 'Edit', 'Add' or 'Delete' the details of a child record it will be saved in the Provider Portal and you will be able to revisit and make further changes at any time **before the end of the current headcount submission period**.

Please note that even if you have already submitted your headcount you can still re-submit your claim as many times as required, for example, if you miss a child off your first submission, you can re-submit whilst the headcount submission period is open. The submission periods will be open for the duration of the term as follows:

- Summer term: 1st April to 31st August
- Autumn term: 1st September to 31st December
- Spring term: 1st January to 31st March

However, we will strongly encourage all settings to keep their current terms claim up to date as and when any child joins, leaves or changes the hours at your setting, to minimize any claw backs and balancing payments at the end of the term.

To 'Add' and 'Edit' a 3 – 4 year old child's record

To add a new child record, click on 'Add Child' button when you are in the relevant term in the 'Actuals' tab. Please ensure that all mandatory fields, which are marked by a *, are completed before submission of a new child's record.



Hor	me Imary	Forms Funding Sufficier	ncy Ofsted In ocker	nages				
Sub	mit	Actual: 2020/21 Summer	- 3 & 4 Year	Old CHANGE				
🔔 In	30H	grace period						
Ad	d C	hild Send Claim						
		Status	Child	Universal Hours (inc Adj)	Extended Hours (inc Adj)	Total Funding Amount for Term (inc Adj)	Child Weightings	Eligibility Status
0	っ	Awaiting LA Download	Millen, Victoria (13-Mar-2017)	183.00	0.00	£0.00	EYPP	
	×		Panda, Pink (26-Jul-2017)	0.00	0.00	£0.00	EYPP	31-Dec-2020 - 09-Apr-2021 Grace Period: 17-Jul-2021
0	っ	New, Unsubmitted Child	Simpson, Lisa (01-Feb-2017)	116.00	0.00	£0.00		
	×		Smith, Will (09-Mar-2017)	0.00	0.00	£0.00	EYPP	31-Dec-2020 - 09-Apr-2021 Grace Period: 17-Jul-2021
0	っ	Awaiting LA Download	Willson, Rose (31-Mar-2018)	183.00	0.00	£0.00		31-Aug-2021 - 08-Dec-2021 Grace Period: 17-Mar-2022
Ad	d C	hild Send Claim To add a	a new child	record,				
		click on	'Add Child	' button				

Child Details Tab

Once you click on the 'Add Child' icon, the following screen will appear, which opens the 'Child Details' tab. Here you will need to complete all the fields for the child's legal name.

Home Fo	orms Funding	Sufficiency Ofsted Images		
Summary A	ctuals Adjustments	Eligibility Checker		
Child Details	Parent / Carer Deta	ils Funding Datails Documents Notes		
Child Details	Parent / Carer Deta	is Funding Details Documents Notes		
Child	Details		Address	
Forena	ame*		Address Line 1*	
Middle	e Name		Address Line 2	
Surna	me*		Address Line 3	
DOB*			Locality	
Proof	of DOB		Town	
Gende	er*	🗆 Male 🗆 Female	County	
Preferr	red Surname		Postcode*	
Ethnic	ity*	<unknown></unknown>		
SEN C	OP Stage*	<unknown> 🗸</unknown>	- -	
Save	Cancel	*denotes mandatory fields		

Complete the child's date of birth by using the calendar that will pop up when you click on the date of birth field. Tick 'Proof of DOB' as you are required to keep on file, a copy of the date of birth evidence that you have seen (eg. birth certificate or passport).



Tick either the 'Male' or 'Female' for the child's gender.

Complete the Preferred Surname box if the child has a preferred surname.

Choose the correct Ethnicity and SEN COP Stage codes from the drop-down selection when you click on the downward arrow.

Complete the fields for the child's full postal address including the correct postcode.

Parent / Carer Details Tab

If you are making a claim for the Extended Hours, you first need to complete the Parent/Carer Details tab as follows:

Home Forms Funding Sufficiency Ofsted I	Images	
Summary Actuals Adjustments Eligibility Checker		
Child Details Parent / Carer Details Funding Details Docum	nents Notes	
Entering Parent/Carer details enables us to check wh extended hours.	hether the child is eligible for Early Years Pupil Premium (EYPP) funding, and whether the child is eligible fo	for
Please ensure you input details for all records that has that the correct consent boxes are selected as per th	have given their permission to do so, as this ensures you receive the additional funding. Please also ensure he usage of the details.	re
Details are optional but if entered then at least Forer	name, Surname and NI or NASS Number must be filled in.	
Parent / Carer Details	Partner Details	
Forename	Forename	
Surname	Surname	
DOB	DOB	
NI or NASS Number	NI or NASS Number	
Tick to give consent to Eligibility	□ 30H Tick to give consent to Eligibility □ EYPP □ 30H Checking for	
Save Cancel *denotes mandatory fields		

Complete the fields for Forename, Surname and Date of Birth.. Please ensure you input details for all parents/carers that have given their permission to do so, as this ensures you receive additional funding if the child is eligible for Early Years Pupil Premium (EYPP) funding.

Entering Parent/Carer details enables us to check whether the child is eligible for EYPP funding, and whether the child is eligible for extended hours (30 hours funding). Therefore, we strongly recommend that you tick both the EYPP box and 30H box, where parents have consented and provided their details. Ideally, we would recommend you obtain the names, DOB and National Insurance (NI) or National Asylum Support Service (NASS) number for both parents.

Tick NI or NASS number as appropriate based on which of the two numbers the parent has provided.



Funding Details Tab

Once all fields on the 'Parent/Carer Details' tab have been completed then go to the 'Funding Details' tab, where you will see the following screen:

-		Attendance Days	
Start Date*		Attends Monday*	○ Yes ○ No
End Date*		Attends Tuesday*	○ Yes ○ No
	Default Tarm Datas	Attends Wednesday*	○ Yes ○ No
		Attends Thursday*	○ Yes ○ No
Weeks Attended in Term*		Attends Friday*	○ Yes ○ No
Present during Census		Attends Saturday*	○ Yes ○ No
Attends Two Days or More		Attends Sunday*	○ Yes ○ No
Nominated for DAF*	○ Yes ○ No		
Stretching Entitlement			
Universal Funded Hours per \	Veek	Non-Funded Hours per Wee	ek
Universal Hours*		Non-Funded Hours*	
Extended Funded Hours per \	Week	🕕 if this child attends anothe	r setting as well as yours, be sure to enter th
Extended Hours*		hours as per what has been a	greed with the child's parent/carer
30H Eligibility Code		Ĩ	
	20 Hours Free Children	Maximum Values Allowed:	
		Number of Weeks: 12.20	
Eligible for 30H		Universal Weekly Hours: 10	
Eligible for 30H Total Funded Hours per Weel		Universal Weekly Hours: 10 Universal Termly Hours: 122	
Eligible for 30H Total Funded Hours per Weel Total Funded:		Universal Weekly Hours: 10 Universal Termly Hours: 122 Universal Yearly Hours: 380	
Eligible for 30H Total Funded Hours per Weel Total Funded:	·	Universal Weekly Hours: 10 Universal Termly Hours: 122 Universal Yearly Hours: 380 Extended Weekly Hours: 10	

This is where you need to input the hours and weeks that you wish to claim for in line with the signed Parental Declaration.

Ensure that you tick the 'Present During Census' box for all children that you are making a claim for.

If your term dates match FEEE term dates (our Local Authorities calendar), then click on the 'Default Term Dates' icon as the dates will then be automatically populated with the standard FEE term dates. However, if they differ, you will need to manually input the dates using the calendar that appears when you click in the box.

Please note if you are claiming the notice period for a child who is leaving the setting, ensure that the Term Start Date and Term End Date are amended to reflect the actual attendance period that you are claiming for.

'Weeks Attended in Term' will already be completed with the maximum number of weeks in the term. If the child is attending less weeks then this **must** be amended. Please use the LBWF calculator to work out the number of weeks for a child that was attending less weeks in the term. The calculator can be found on <u>The Hub</u>.









Tick 'Attends Two Days or More' box if the child attends two days or more, if they only attend for 1 day then leave this box blank. Please note that if this box is not ticked when the child does attend two days or more, it will not allow you to input more than the maximum of 10 hours per day.

Please select Yes or No for 'Nominated for DAF' to reflect the parent's authority for you to claim DAF as per Parental Declaration. You can only tick 'Yes' if you have received an email from Local Authority confirming eligibility. In order to check this, you are required to upload the copy of the child's DLA (Disability Living Allowance) letter to validate a DAF claim to the Documents tab.

Tick 'Stretched Entitlement' if the child claims the funding all year round (51 weeks per year). Otherwise, leave it blank. If left blank, the child eligible hours per week will be based on 38 weeks per year.

Input the number of 'Funded Hours per Week' that are to be claimed as per the Parental declaration. Ensure that you **do not** exceed the termly maximum hours. Also, you must not leave the number of funded weeks as 0.00 in both universal and extended section as we will action this as a deleted child. If you are claiming any Extended hours, you need to input the number of Extended hours along with the 30 hour Eligibility Code.

Once you have input the eligibility code, click the blue 30 Hours Free Childcare button which will check the eligibility code. **Please note**, you will have to have completed the Parent/Carer Details tab first in order to validate the code. If the child is eligible for 30 Hours free childcare, you will receive a message 'The Eligibility Code has been found and eligibility for extended hours has been obtained' at the top of the screen.

Input the number of 'Non-Funded Hours per Week' which are the additional hours that the parent is paying for.

If you have not already completed the Parent/Carer Details tab and you are applying for EYPP, then proceed to click on the 'Parent/Carer Details' tab to complete.

Documents Tab

The 'Documents' tab allows you to upload any documents to support child's claim. We recommend you save all parental declarations as well as any documents like the Disability Living Allowance letter for each child in this section.

e Forms Funding Sufficien	ncy Ofsted Images		
nary Actuals Adjustments Eligibility Ch	cker		
Details Parent / Carer Details Funding	Details Documents Notes		
porting Documents			
ese upload any documents which sup	port this term.		
ese enter a Description to clarify wha wed file types are: All file types pern s may not be larger than 15 MB.	the file contains. itted		
, ,			Upload a
escription*		File Name	IIIe

Notes Tab

The 'Notes' tab is where you can add any information relating to the child's claim if you wish. New notes will show on the left hand side of the screen and this is a free text type box and previous notes will be shown on the right hand side.

Ensure that you have included the Adoption/Special Guardianship Order details for any child you want to claim EYPP for and any 2 year old eligibility reference number.

Home Forms Funding Sufficiency Ofsted Images Summary Actuals Adjustments Eligibility Checker	
Child Details Parent / Carer Details Funding Details Documents Notes	
Add a new note	Notes History
*denotes mandatory fields	

Repeat this process for every child you wish to claim funding for who are present or planned present during the headcount week.



Where existing children's records already exists in the system (from the previous term), their record will be shown with the status of 'Unchanged'. You must still 'Edit' all records where a status of 'Unchanged' is showing in order to submit a headcount claim for these children's records.

Once you have finished adding or editing records for 2 year olds and 3-4 year olds, click the 'Send Claim' button.

How to undo a Delete Pending Request

If you have requested for a child to be deleted in error, this can be undone before the headcount submission closure date has passed. To undo a delete pending request on your headcount, click on the undo icon for the relevant child

	Provid	Organisation: der: Waltham Fores	Waltham Forest Test t Test Provider (Private	e Day Nursery)		
Home Forms Funding Sufficient	cy Ofsted Ima	iges				
Submit Actual: 2020/21 Summer -	3 & 4 Year O	ld CHANGE				
In 30H grace period Add Child Send Claim	Click un	do icon				
Status	Child	Universal Hours (inc Adj)	Extended Hours (inc Adj)	Total Funding Amount for Term (inc Adj)	Child Weightings	Eligibility Status
Awaiting Download	Millen, Victoria (13-Mar-2017)	183.00	0.00	£0.00	EYPP	
OA Awaiting LA Deletion	Panda, Pink (26-Jul-2017)	0.00	0.00	£0.00	EYPP	31-Dec-2020 - 09-Apr-2021 Grace Period: 17-Jul-2021
New, Unsubmitted Child	Simpson, Lisa (01-Feb-2017)	116.00	0.00	£0.00		
🔺 🗙	Smith, Will (09-Mar-2017)	0.00	0.00	£0.00	EYPP	31-Dec-2020 - 09-Apr-2021 Grace Period: 17-Jul-2021
Awaiting LA Download	Willson, Rose (31-Mar-2018)	183.00	0.00	£0.00		31-Aug-2021 - 08-Dec-2021 Grace Period: 17-Mar-2022
Add Child Send Claim						

After clicking the 'Request Undo' option you will be asked to confirm your request by clicking on 'Yes'



You will then be returned to the list of children on your headcount, where you can see that the status of the child has now returned to 'unchanged'.



You will need to 'edit' the child record and input the hours/weeks of attendance that you are claiming for.



Submitting your headcount claim

You are ready to submit your headcount return once you have:

- Requested the removal of any child records which are not required for this term
- Reviewed existing attendance hours/weeks for all existing child records where appropriate
- Added new child records and attendance hours/weeks
- Completed all the relevant information, for an EYPP check to be actioned, where applicable.

To submit your headcount return, click the 'Send Claim' button on the 'Actuals' tab. This could either be at the top or bottom of your list (if the list of children you are claiming for is very long).

	Pro	Organisation vider: Waltham For	Waltham Forest Tes est Test Provider (Priva	t ate Day Nursery)		
Home Forms Funding Sufficie	ency Ofsted In	nages				
Summary Actuals Adjustments Eligibility C Submit Actual: 2020/21 Summe	r - 3 & 4 Year	Old CHANGE				_
🛕 In 30H grace period		Only	y click 'Send C	laim' once yo	u are confid	ent
Add Child Send Claim		tr	ne claim is tuil	ly completed a	and accurate	
Status	Child	Universal Hours (inc Adj)	Extended Hours (inc Adj)	Total Funding Amount for Term (inc Adj)	Child Weightings	Eligibility Status
×	Foden, Katre (31-Mar-2018)	0.00	0.00	£0.00		31-Aug-2021 - 08-Dec-2021 Grace Period: 17-Mar-2022
0 Awaiting LA Download	Millen, Victoria (13-Mar-2017)	183.00	0.00	£0.00	EYPP	
🔺 🗙	Panda, Pink (26-Jul-2017)	0.00	0.00	£0.00	EYPP	31-Dec-2020 - 09-Apr-2021 Grace Period: 17-Jul-2021
0 New, Unsubmitted Child	Simpson, Lisa (01-Feb-2017)	116.00	0.00	£0.00		
🔺 🗙	Smith, Will (09-Mar-2017)	0.00	0.00	£0.00	EYPP	31-Dec-2020 - 09-Apr-2021 Grace Period: 17-Jul-2021
Add Child Send Claim						

You will then see the Submission Successful message at the top of the screen as follows:

'Submission Successful' message
Waltham Forest Test Provider (Private Day Nursery)
Home Forms Funding Sufficiency Officiency officiency Images Summary Actuals Adjustments Eligibility Checker
Submission Successful
Submit Actual: 2020/21 Summer - 3 & 4 Year Old CHANGE
🛕 In 30H grace period
Add Child Send Claim



waltham Forest Once you have submitted your claim, view the current headcount to ensure that all children listed show one of the following in the 'Status' column:

- Add Pending, Submitted
- Delete Pending, Submitted
- Edit Pending, Submitted

Please note;

- If the Status does not show the word 'Submitted' against each child record, this means that you have not submitted the record and you will need to go back into the record and edit the hours/weeks and then click the 'Send Claim' button again.
- We recommend that once you have submitted your headcount claim you can take a screen print of your headcount claim, showing the 'submission successful' message along with printing your actual headcount claim.
- You can submit your headcount claim at any point during the headcount submission period. If you realise that you have missed a child off, or made a mistake on a child's hours/weeks missed EYPP information or if circumstances change, you can simply reedit the relevant child records as many times as necessary. However, you must then click the 'Send Claim' button **before the end of the headcount submission period**.

Add a record for a 2 year old

To create a new 2 year old child's record, select the relevant term on the **Actuals** tab and choose the link that says "2 Year Old".

To add an eligible 2 year old child, please click on **"Enter Voucher Code". Do not click on "Add Child"** as that section will not allow you to retrieve the funding code from the system. Therefore, you would not be able to add the 2 Year Old Eligibility code to the child's record.

Home Form Summary Actua	s Funding Su Is Adjustments Eligib	fficiency Ofsted Images ility Checker	Choose the relevant te "2 Year Old" link un "Actuals" tab	rm and the ider the o.		
Submit Actu Add Child	al: 2020/21 Sun	her Send Claim	To add a fund "Enter EY Vou	ded 2 Year old, ıcher ", not "Ac	, click on dd Child″	
SI	atus	Child	Funded Hours (inc Adj)	Total Funding Amount for Term (inc Adj)	Child Weightings	
×		Barnes, John (03-Jan-2019)	183.00	£0.00		
×		Bond, Little (01-Jan-2019)	183.00	£0.00		
Add Child	Enter EY Voucl	her Send Claim				

Once you have clicked on the "Enter EY Voucher" button, the following box will appear:

	EY Claim	
Please enter a valid Voucher Code, together with Voucher Code* Child Date of Birth* Child Surname* *denotes mandatory fields	Add the 2 YO Eligibility code, child's date of birth and surname.	

IMPORTANT! In this section, you can only add 2 year old eligibility codes that parent/carers have applied for and received from the new system. You cannot add any historic "Golden Ticket" or manually generated eligibility codes here. Please refer to section 6 of this user guide on how to add historic codes to the system if necessary. All historic codes will be phased out and replaced with the new codes. These are simple 6 digit codes – e.g. AV8GLN. When you enter the correct Voucher Code, the system matches it with the parent facing child's record.

Once you have entered the Voucher Code, Childs Date of Birth and Child Surname, click on "submit". This will bring you to the following screen, which opens at the Summary Tab:

Home Forms Funding Sufficien	cy Ofsted Images		
Summary Actuals Adjustments Eligibility Chee	cker		
Name: John Barnes DOB: 03-Jan-	2019		
Summary Child Details Parent / Carer Details	Funding Details Documents Notes		
Term Start Date	05-Apr-2021	Universal Funding	
Term End Date	31-Aug-2021	Funded Hours Per Week	15.00
No of weeks attended	12.20	Funded Hours for Term	183.00
Provider Total Rate	£0.00		
		Funding Amount @ Provider Rate	£0.00
		Child Weightings	£0.00
		Universal Funding Amount	£0.00
		Totals	
		Funded Hours Per Week	15.00
		Funded Hours for Term	183.00
		Total Funding (excl. Adj)	£0.00
		Total amount from Adjustments	£0.00
		Total amount from Pending Adjustments	£0.00
		Total Funding For Term (inc Adj)	£0.00
Save Cancel *denotes r	nandatory fields		

Click on the Child Details Tab where the record will have been completed for you with the Child Name, DOB, Gender and Address

e Forms Funding S	ufficiency Ofsted Images			
ary Actuals Adjustments Eligi	ibility Checker			
e: John Barnes DOB : ()3-Jan-2019			
ry Child Details Parent / Ca	arer Details Funding Details Documents	Notes		
Child Details		Address		
orename*	John	Address Line 1*	Test House	
/iddle Name		Address Line 2		
urname*	Barnes	Address Line 3		
OB*	03-Jan-2019	Locality		
roof of DOB		Town		
ender*	🗹 Male 🗆 Female	County		
referred Surname		Postcode*	TW3 3EB	
thnicity*	White European	×		
		=		

You will need to:

- Tick 'Proof of DOB' as you are required to keep on file a copy of the date of birth evidence that you have seen
- Choose the correct Ethnicity and SEN COP Stage codes from the drop down selection when you click on the arrow

Now click on the Parent/Carer Details Tab as follows:

	Organisation:	Waltham Forest Test	
	Provider: Waltham Forest	Test Provider (Private Day Nursery)	
Home Forms Funding Sufficie	ncy Ofsted Images		
Summary Actuals Adjustments Eligibility Ch	ecker		
Name: John Barnes DOB: 03-Jan	-2019		
Summary Child Details Parent / Carer Deta	Is Funding Details Documents Notes	1	
	u <u> </u>		
Details are optional but if entered th	en at least Forename, Surname and NI o	r NASS Number must be filled in.	
Parent / Carer Details		Partner Details	
Forename	Sam	Forename	
Surname	C-J	Surname	
DOB	01-Jan-1987	DOB	
🗹 NI or 🛛 NASS Number	NN625374A	□ NI or □ NASS Number	
Save Cancel *denotes	mandatory fields		

- Complete the fields for Forename, Surname and Date of Birth
- Tick NI or NASS Number as appropriate and enter the information

Now click on the Funding Details Tab.

This is where you need to input the hours and weeks that you wish to claim for in line with the signed Parental Declaration.



Waltham Forest Ensure that you tick the 'Present During Census' box for all children that you are making a claim for.

If your term dates match FEE term dates (borough calendar), then click on the 'Default Term Dates' as the dates will then be populated with the standard FEE term dates. However, if they differ, you will need to manually input the dates using the calendar that appears when you click in the box.

Please note if you are claiming the notice period for a child who is leaving the setting, ensure that the Term Start Date and Term End Date are amended to reflect the actual attendance period that you are claiming for.

'Weeks Attended in Term' will already be completed with the maximum number of weeks in the term. If the child is attending less weeks then this must be amended. Please use the LBWF calculator to work out the number of weeks for a child that was attending less weeks in the term. The calculator can be found here: <u>https://thehub-beta.walthamforest.gov.uk/early-years-financial-regulations</u>

Tick 'Attends Two Days or More' box if the child attends two days or more, if they only attend for 1 day, then leave this blank. Please note that if this box is not ticked when the child does attend two days or more, it will not allow you to input more than the maximum of 10 hours per day.

Input the number of 'Funded Hours per Week' that are to be claimed as per the Parental declaration. Ensure that you **do not** exceed the termly maximum hours

Input the number of 'Non-Funded Hours per Week' which are the additional hours that the parent is paying for.

Home Forms Funding Sufficier	ncy Ofsted Images		
Summary Actuals Adjustments Eligibility Che	ecker		
Name: John Barnes DOB: 03-Jan	-2019		
Summary Child Details Parent / Carer Detail	s Funding Details Documents Notes		
Funding Details		Attendance Days	
Start Date*	05-Apr-2021	Attends Monday*	● Yes ○ No
End Date*	31-Aug-2021	Attends Tuesday*	○ Yes ◉ No
	Default Term Dates	Attends Wednesday*	○ Yes ◉ No
	Default ferm Dates	Attends Thursday*	○ Yes ◉ No
Weeks Attended in Term*	12.20	Attends Friday*	● Yes ○ No
Present during Census		Attends Saturday*	🔾 Yes 🖲 No
Attends Two Days or More		Attends Sunday*	○ Yes ◉ No
Stretching Entitlement			
Universal Funded Hours per Week		Non-Funded Hours per Week	
Universal Hours*	15.00	Non-Funded Hours*	0.00
		 if this child attends another settin hours as per what has been agreed w Maximum Values Allowed: Number of Weeks: 12.20 Universal Weekly Hours: 15 	g as well as yours, be sure to enter the iith the child's parent/carer
Save Cancel *denotes	mandatory fields	Universal Termiy Hours: 183 Universal Yearly Hours: 570	

The 'Documents' tab would allow you to upload any documents to support child's claim.

e Forms Funding Sufficiency	Ofsted Images	
nary Actuals Adjustments Eligibility Checker		
e: John Barnes DOB: 03-Jan-20	19	
ary Child Details Parent / Carer Details	Funding Details Documents Notes	
porting Documents		
ase upload any documents which suppor	t this term.	
ase enter a Description to clarify what the	e file contains.	
wed file types are: All file types permitte s may not be larger than 15 MB.	d	
, , ,		
		Upload a
escription*	File Name	file
o Documents Unloaded		
o bocamento opioaded		

Repeat this process for every child you wish to claim funding for who are present or planned present during the headcount week.

Once you have finished adding or editing records for 2 year olds, click the 'Send Claim' button.

Validating 30 hours codes

In order to add a child who is eligible for the 30 hours FEEE funding, you first need to validate the 11 digit eligibility code.

For a code to be valid you must ensure that:

- \succ It is the term after the child's 3rd birthday.
- > The Validity Start Date is before the first day of the term you wish to claim funding for.
- > The Grace Period end date has not passed

In instances where the 30 hours code is issued (validity start date) after the Term Start Date, the extended hours cannot be claimed for until the start of the next term.

For a single, one time only 30 hours code validation, please use the **"Eligibility Checker**" tab. You are advised to validate the 30 hours code for each child you want to claim the extended hours for. Please make sure to validate the code before offering families the 30 hours childcare place.

Valtham Forest		
	Organisation: Waltham Forest Test Change	
	Provider: Waltham Forest Test Provider (Private Day Nursery)	
Home Forms Funding Sufficiency Ofste	d Images	
Summary Actuals Adjustments Eligibility Checker	Click on "Eligibility	
Eligibility Checker	Checker"	
lse this area to check if a child is eligible for xtended hours. Please click the button below and provide the	details as required.	
Jata Protection Notice - a record of the check is maintained for	monitoring purposes. The information supplied is NOT stored by the system.	

30 Hours Free Childcare Validator	
	Click on "30 Hours
	Funded Childcare

Once you have clicked on the "30 Hours Free Childcare Validator" button, you will see the following screen.

	30 Hours Free Childcare		
Parent consent	ity Code and Child Date of Birth, together with Parent/Carer I but if entered then all fields, except Forename, must be fill-	Details. ed in.	
must be	[
obtained and			
ticked before			
the validation			
Consent must be given f	or this Eligibility Check		
Onco			
Once			
completed			
	ds		
"Submit"	el		l
		Make sure fields marked	with an * are filled and correct.
		there is a typo in the co	de. NI number or child's date of
		birth, you will not be	able obtain the validity dates
			able obtain the validity dates.

You will then see either found (valid) or not found (not valid) check results.

Valid 30 hours code validation result page



30 Hours Free Childcare Validator

Not valid 30 hours code validation result page



Eligible 2 Year Olds – historic codes

Parent/carers will need to apply for the 2 Year Old Funding via the Parent. Please refer to the guidance document "**Early Years Parent Portal for 2 YO Eligibility Checks User Guide**" for instructions. However, since the new parent portal has just been launched, it will take some time until families come to you with the new 6 digits codes issued by the Parent Portal that you can add to your headcount returns via the "Add Voucher" area (please refer to the section "5.1. Add a record for a 2 year old").

Please add any historic codes starting with "LBWF" in the "Notes section" and upload any relevant documents such as the Golden Ticket or Eligibility confirmation letters (also from other Local Authorities) to the "Documents" section.

Organisation: Waltham Provider: Waltham Forest Te	n Forest Test Change est Provider (Private Day Nursery)	
Home Forms Funding Sufficiency Ofsted Images Summary Actuals Adjustments Eligibility Checker Name: Katre Foden DOB: 31-Mar-2018 Summary Child Details Parent / Carer Details Funding Details Documents Notes	Click on "Notes"	
Add a new note	Notes History No Historical Notes	
	If a child has an old manually generated 2 year old code starting with "LBWF", please add it here. These codes will be eventually replaced by the 6 digits codes generated by the Parent Portal.	

If you have an eligibility letter (with a code starting with LBWF) that has not been issued by the new Parent Portal or an eligibility letter from another borough, please upload it under the "Documents" section.

Pro The Forms Funding Sufficiency Ofsted In The Market Market Stress Str	widen: Waltham Forest Test Provider (Private Day Nursery) nages	If you have an eligibility letter (with a code starting with LBWF) that has not been issued by the new Parent Portal,
imary Child Details Parent / Carer Details Funding Detail upporting Documents lease upload any documents which support this term. lease enter a Description to clarify what the file contain ullowed file types are: All file types permitted ules may not be larger than 15 MB.	is Documents Notes	please upload here.
Description*	File Name	Upload a file
No Documents Uploaded		

Early Years Pupil Premium (EYPP) for 3 & 4 year old children

To apply for the EYPP, you will need to enter details on the Parent/Carer Tab when inputting your headcount data.

EYPP Economic Criteria Eligibility Check

The Parent/Carer Details section will give the eligibility results for the economic criteria. You can review the eligibility criteria for EYPP on our **Free early education and childcare for three and four year olds** webpage.



Tick the NI (National Insurance Number) or NASS (National Asylum Seeker Service number) as appropriate. The NI number is in the format of 2 letters, 6 numbers, 2 letter. NASS is a 9 digit number, in the format "010234567" where the first four digits should be in the format YYMM.

The NI/NASS number, parent date of birth and parent surname are used to match the details with the DWP database. Please make sure these details are correct, otherwise you might receive a false check result.

EYPP Non-Financial criteria

If a 3 and 4 year old who is claiming the Free Early Education hours meets the nonfinancial criteria further evidence is needed to confirm the child's eligibility for EYPP.

You can claim EYPP for children who are either:

- adopted;
- have Special Guardianship Order or child arrangement order;
- Looked After by the Local Authority.

Please upload any non-financial criteria evidence (e.g. Adoption Order) under the "Documents" section.



ome Forms Funding Sufficiency Ofs	Documents" Tab e of non-financia	o to upload al criteria	
ame: Katre Foden DOB: 31-Marcolla mmary Child Details Parent / Carer Details Funding Details Docume Supporting Documents Please upload any documents which support this term. Please enter a Description to clarify what the file contains. Allowed file types are: All file types permitted Files may not be larger than 15 MB	nts Notes	Add a brief description to non-financial criteria to pr EY team to review the o confirm the elig	hat child meets rompt staff in the documents and gibility
Description*	File Name		Upload a file
No Documents Uploaded Save Cancel *denotes mandatory fields		Click "Upload a file" to upload non-financial criteria (e.g. SGO)	