

Covid -19 Cleaning guidance and specification

This guidance is to be applied to all cleans at non-healthcare settings such as:

- workplaces
- offices
- waiting rooms
- hotel rooms
- student accommodation
- boarding schools
- residential property

COVID-19 is mainly passed on by person-to-person spread between people who are in close contact with one another and by droplets produced when an infected person coughs or sneezes.

It can also spread through contact with a surface or object that has the virus on it. Cleaning helps minimise the spread of coronavirus (COVID-19).

Normal cleaning methods do kill this virus. Servicestore play an important role in keeping people in their buildings protected and are on the frontline in the battle against coronavirus (COVID-19) to keep staff, customers, and particularly the most vulnerable safe.

This guidance describes the approach it takes, when carrying out decontamination cleans. The advice is based on the most recent guidance from Public Health England (as updated on 10.04.2020)

General:

- Correct PPE to be worn, including single use gloves.
- Two stage clean to be implemented in all confirmed Covid-19 decontamination sites
- Contaminated areas to be sectioned/closed off to staff and public until site supervisor confirms it is safe to use
- All chemicals to comply with EN14476
- Staff to read COSHH and follow control measures
- Site supervisor to sign off all cleans

Personal protective equipment (PPE)

The minimum PPE to be worn for cleaning an area where a person with possible or confirmed coronavirus (COVID-19) are:

- disposable gloves
- disposable coveralls
- respiratory protection (FFP3)
- footwear covering
- Goggles (where necessary)

- Face shields (where necessary)

All PPE's worn by servicestore operatives are in compliance with all current British Standards

Cleaning and disinfection

All surfaces that the symptomatic person has come into contact with will be cleaned and disinfected, including:

- objects which are visibly contaminated with body fluids
- all potentially contaminated high-contact areas such as bathrooms, door handles, telephones, grab-rails in corridors and stairwells

Where items cannot be cleaned safely, the client will be advised to dispose the items. Servicestore will arrange the disposal of contaminated items where necessary.

Appropriate equipment including disposable cloths or wipes and disposable mop heads to be used to clean all hard surfaces, floors, chairs, door handles and sanitary fitting. All high contact surfaces will be cleaned thoroughly following one of the options below:

- use either a combined detergent disinfectant solution at a dilution of 1,000 parts per million available chlorine

or

- a specifically formulated detergent followed by disinfection (1000 ppm av.cl.). manufacturer's instructions for dilution, application and contact times for all detergents and disinfectants will always be followed

or

- if an alternative disinfectant is used due to supply shortages or otherwise, this will be checked to ensure that it is effective against enveloped viruses

Where possible, the area will remain closed off and secure for 72 hours.

Waste

Waste from cleaning of areas where possible cases have been confirmed (including disposable cloths and tissues):

- will be put in a plastic waste bag and tied when full.
- waste bag will be placed in a second bag and tied.
- waste bag will be stored in a secure place and marked for storage until the individual's test results are known.
- If results are negative the waste bag will be disposed with normal waste



- If results are positive, then the waste bag will be stored for an additional 72 hours before being disposed in the normal way

All on site waste will be stored in a designated safe space which is supervised at all times. Post clean the waste will be taken to a secure off site storage space until safe to dispose.

However, if it is determined the storage for at least 72 hours is not appropriate, servicestore will arrange a collection as a Category B infectious waste by a specialist clinical waste contractor. Items being disposed as Cat B infectious waste will be disposed in clinical waste bags.

When items cannot be cleaned using detergents or laundered, for example, upholstered furniture and mattresses, steam cleaning should be used.